



Monthly Performance Information – June 2007

This note has combined performance information, showing both ‘hard’ crime figures and information regarding the experiences and perceptions of Londoners and MPS customers.

Prepared for the MPA Full Authority Meeting: April to June 2007 compared with April to June 2006

	Apr - Jun 2007	Apr - Jun 2006	Difference	% Change	Sanction Detections (Homicide = all detections)	
					Apr - Jun 2007	Apr - Jun 2006
Total Notifiable Offences	223,011	238,348	-15,337	-6.4%	23.1%	18.8%
BCS Comparator Crime	126,655	139,543	-12,888	-9.2%	13.6%	12.7%
Burglary Dwelling	13,818	14,208	-390	-2.7%	14.6%	22.2%
Robbery	10,233	11,825	-1,592	-13.5%	17.3%	12.9%
Business Crime¹	23,946	31,391	-7,445	-23.7%	29.8%	23.1%
Motor Vehicle Crime	30,549	34,911	-4,362	-12.5%	5.7%	6.3%
Gun Enabled Crime	912	795	+117	+14.7%	17.3%	15.3%
Trident Gun Crime	52	52	-	0.0%	17.3%	23.1%
Homicide	49	42	+7	+16.7%	65.3%	83.3%
Rape	489	648	-159	-24.5%	31.5%	24.7%
Road Fatalities	50	51	-1	-2.0%	N/A	N/A
Violent Crime	57,547	62,615	-5,068	-8.1%	29.4%	23.5%
<i>Hate Crime</i>						
Domestic Violence	13,241	14,645	-1,404	-9.6%	41.5%	34.3%
Racist Crime	2,376	2,727	-351	-12.9%	34.8%	29.7%
Homophobic Crime	283	293	-10	-3.4%	33.9%	18.1%

Headlines from crime statistics

- Total notifiable offences fell by 6.4%
- BCS comparator crime is down 9.2% against a 5.5% reduction target for 2007/08
- Burglary dwelling has fallen by 2.7%
- A reduction of 13.5% in robbery offences
- Business crime fell but mainly due to changes in recording practices for fraud & forgery
- Motor vehicle crime has fallen by 12.5%
- Gun enabled crime increased and Trident gun crime remains steady compared with the same three months last year
- Seven additional homicides compared with the same period last year
- Rape offences are 24.5% lower than last year
- Violent crime has fallen by 8.1%
- All types of hate crime are down compared with last year
- All types of hate crime have improved SD rates compared with last year

¹ Robbery of business property, theft employee, theft from shops, burglary non-dwelling & retail deception (fraud counter per victim).



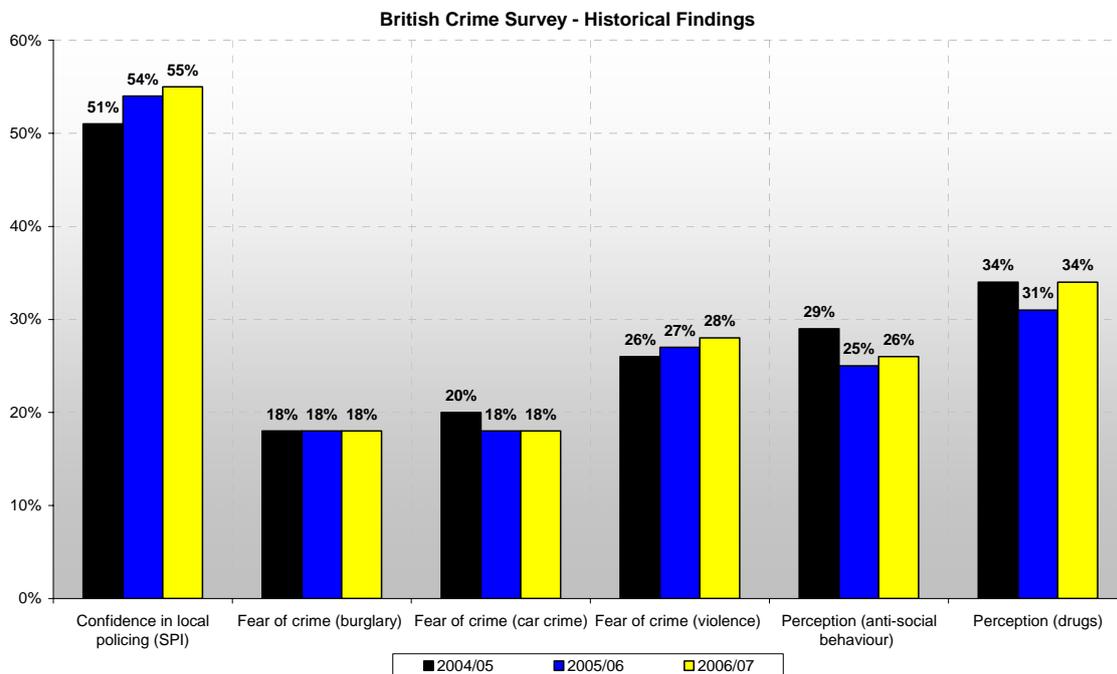
Public Satisfaction Information

A significant change is highlighted in **green** (improvement) or **red** (deterioration)

British Crime Survey (BCS) last update 25 July 2007, next update 25 September 2007

	2006/07	2005/06	2004/05	%pt Change 06/07 vs. 05/06	%pt Change 06/07 vs. 04/05
Confidence in local policing (SPI)	55%	54%	51%	+1	+4
Fear of crime (burglary)	18%	18%	18%	0	0
Fear of crime (car crime)	18%	18%	20%	0	-2
Fear of crime (violence)	28%	27%	26%	+1	+2
Perception (anti-social behaviour)	26%	25%	29%	+1	-3
Perception (drugs)	34%	31%	34%	+3	0

- The MPS leads it's Most Similar Force group in confidence in local policing, and this indicator has been steadily increasing since 2004/05.





Anti Social Behaviour Survey *last update 11 May 2007, next update 15 August 2007*

Satisfaction with...	2006/07
Overall service received	65%
...making contact	87%
...action taken	59%
...being kept informed	41%
...treatment by staff	82%
White victims overall	65%
BME victims overall	64%
Gap	1%

(NB: this is a new survey and so we only have data for 2006/07)

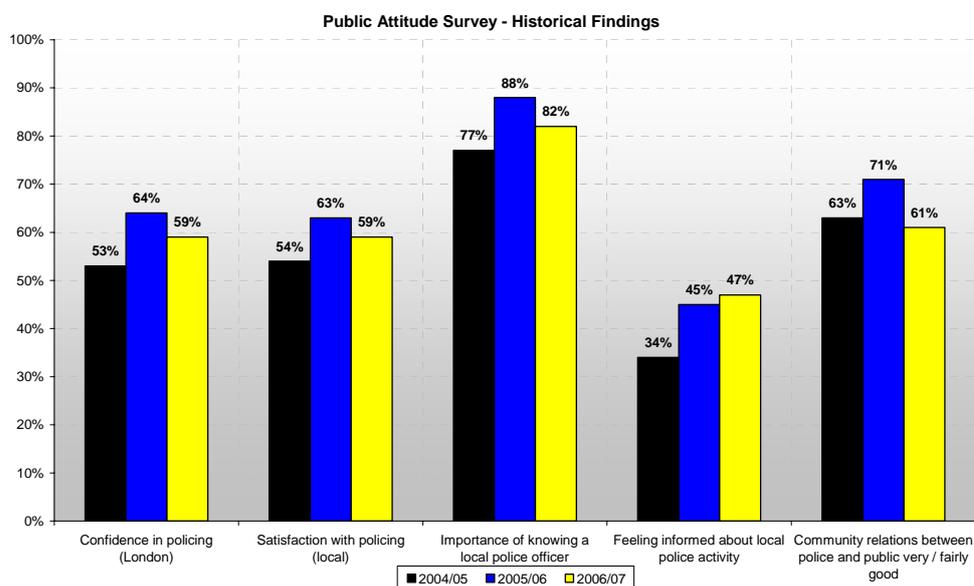
- Aside from ease of contact, victims of anti-social behaviour are less satisfied than those of in the Crime Victim Survey (victims of violence, domestic burglary, motor vehicle crime and of road accidents).
- The gap between white & BME victims is only 1 percentage point.



Public Attitude Survey (PAS) last update 17 May 2007, next update 15 August 2007

	2006/07	2005/06	2004/05	Change 06/07 vs. 05/06	Change 06/07 vs. 04/05
Confidence in policing (London)	59%	64%	53%	-5	+6
Satisfaction with policing (local)	59%	63%	54%	-4	+5
Importance of knowing a local police officer	82%	88%	77%	-6	+5
Feeling informed about local police activity	47%	45%	34%	+2	+13
Community relations between police and public very / fairly good	61%	71%	63%	-10	+8

- Overall confidence and satisfaction in policing remains higher than in 2004/05, but not at the exceptionally high levels seen in 2005/06 probably as a result of the police response to the July bombings.



Safer Neighbourhoods Performance Framework

	2006/07	2005/06	2004/05	Change 06/07 vs. 05/06	Change 06/07 vs. 04/05
Confidence in policing (local)	56%	58%	52%	-2	+4
Feeling safe walking alone during the day	96%	96%	97%	0	-1
Feeling safe walking alone after dark	74%	71%	75%	+3	-1
Agree the police understand the local issues affecting this community	61%	64%	N/A	-3	N/A
Agree the police deal with issues that affect their community	60%	60%	N/A	0	N/A
Percentage of people worried about anti-social behaviour	36%	35%	44%	+1	-8

- This shows mixed results: confidence in local policing fell slightly, but feelings of safety during the day remain steady. The percentage of people worried about anti-social behaviour is significantly lower in 2006/07 than in 2004/05.



Crime Victim Satisfaction Survey *last update 10 May 2007, next update 15 August 2007*

Satisfaction with...	2006/07	2005/06	2004/05	Change 06/07 vs. 05/06	Change 06/07 vs. 04/05
Overall service received (SPI)	78%	79%	68%	-1	+10
...making contact (SPI)	86%	86%	82%	0	+4
...action taken (SPI)	74%	77%	64%	-3	+10
...being kept informed (SPI)	58%	59%	48%	-1	+9
...treatment by staff (SPI)	92%	92%	86%	0	+6
Overall service received (victims of racist incidents) (SPI)	64%	73%	59%	-9	+5
White victims overall	80%	80%	70%	0	+10
BME victims overall	74%	73%	63%	+1	+11
Gap (SPI)	6%	7%	7%	-1	-1

(1) Survey company and some aspects of methodology changed for this survey in 2005/06 and they may be the reason for at least some of the improvement

- The overall level of satisfaction with total service remains steady, currently on average at 78% (down from 79% last year, but not significantly so, and up 10 points on 2004/05).
- The gap between white and BME victims overall satisfaction with the service has closed slightly, with the gap at 6 percentage points, down from 7.
- While there are mixed results in 2006/07 compared with 2005/06, all of the survey results have improved in comparison to 2004/05.

