



## Monthly Performance Information – for MPA Full Authority meeting on 22 November 2007

This note has combined performance information, showing both ‘hard’ crime figures and information regarding the experiences and perceptions of Londoners and MPS customers.

**Prepared for the MPA Full Authority Meeting: April to October 2007 compared with April to October 2006**

	Apr - Oct 2007	Apr - Oct 2006	Difference	% Change	Sanction Detections (Homicide = all detections)	
					Apr – Oct 2007	Apr – Oct 2006
<b>Total Notifiable Offences</b>	514,143	546,788	-32,645	<b>-6.0%</b>	24.4%	20.0%
<b>BCS Comparator Crime</b>	289,949	317,727	-27,778	<b>-8.7%</b>	14.4%	13.5%
<b>Residential Burglary</b>	33,014	33,063	-49	<b>-0.1%</b>	14.0%	23.2%
<b>Robbery</b>	21,890	26,425	-4,535	<b>-17.2%</b>	16.5%	13.5%
<b>Business Crime<sup>1</sup></b>	63,207	72,361	-9,154	<b>-12.7%</b>	30.3%	25.2%
<b>Motor Vehicle Crime</b>	71,052	77,740	-6,688	<b>-8.6%</b>	7.0%	6.6%
<b>Gun Enabled Crime</b>	2,111	1,971	+140	<b>+7.1%</b>	19.2%	17.1%
<b>Trident Gun Crime</b>	143	151	-8	<b>-5.3%</b>	17.5%	20.5%
<b>Homicide</b>	104	104	-	<b>0.0%</b>	81.7%	78.8%
<b>Rape</b>	1,209	1,454	-245	<b>-16.9%</b>	30.4%	29.6%
<b>Road Fatalities</b>	131	139	-8	<b>-5.8%</b>	N/A	N/A
<b>Violent Crime</b>	132,391	143,881	-11,490	<b>-8.0%</b>	31.1%	25.1%
<i>Hate Crime</i>						
<b>Domestic Violence</b>	30,884	33,486	-2,602	<b>-7.8%</b>	42.7%	37.0%
<b>Racist Crime</b>	5,465	6,371	-906	<b>-14.2%</b>	37.1%	32.4%
<b>Homophobic Crime</b>	666	757	-91	<b>-12.0%</b>	35.6%	30.0%

### Headlines from crime statistics

- Over 30,000 fewer crimes in the last seven months, compared with the same period in 2006/07
- The MPS is hitting its sanction detection rate target of 24%
- The robbery rate for the year to date is 17% lower than last year, and has not been as low at this point since 1999/2000
- Motor vehicle crime declined by over 8% and theft of motor vehicles is down 7.4%
- Gun enabled crime is up by 7.1%, a rise of 140 offences. However, this year remains the second lowest year to date total in the last seven years. Trident gun crime is down by 5%
- The number of violent crimes has fallen by 8.0% driven by substantial falls in violence against the person (down 6%) and robbery
- Reported rape offences are 16.9% lower than last year
- All types of hate crime are down compared with last year

<sup>1</sup> Robbery of business property, theft employee, theft from shops, burglary non-dwelling and fraud & forgery

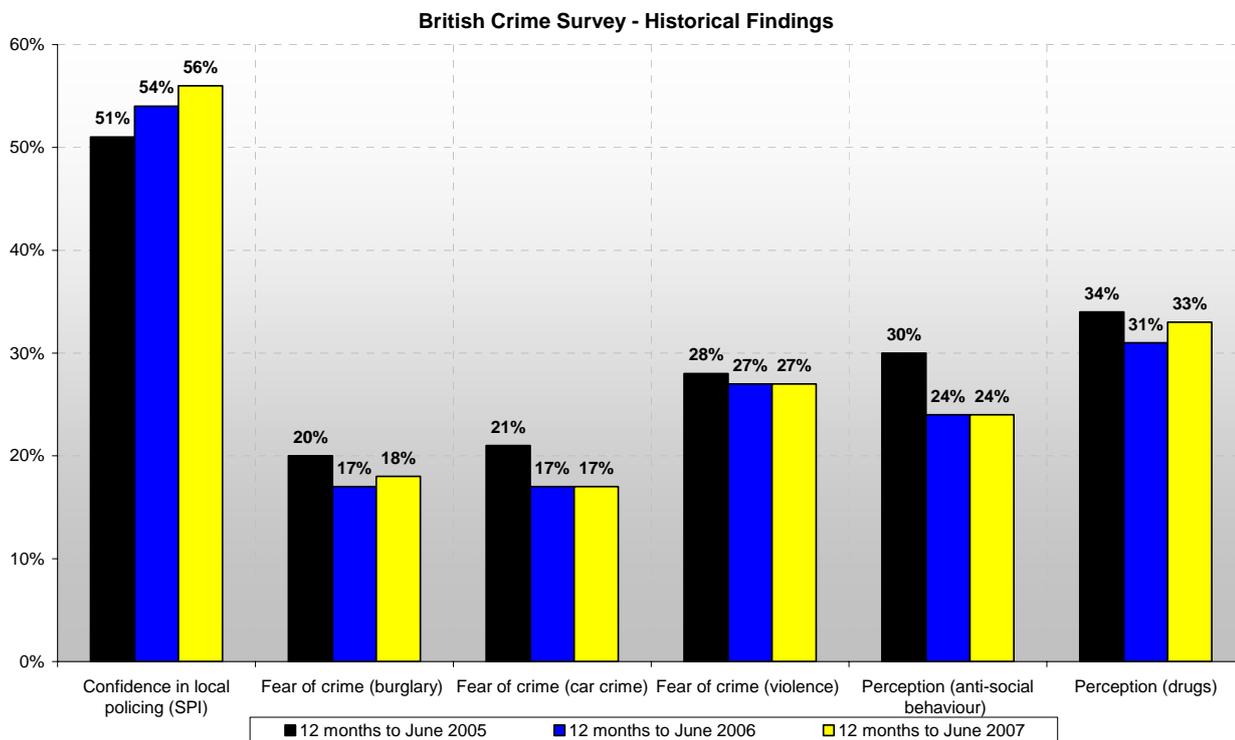


## Public Satisfaction Information

A significant change is highlighted in **green** (improvement) or **red** (deterioration)

**British Crime Survey (BCS):** last updated 25 October 2007, next update 25 January 2008

(All SPIs)	12 months to June 2007	12 months to June 2006	12 months to June 2005	%pt Change 07/08 vs. 06/07	%pt Change 07/08 vs. 05/06
<b>Confidence in local policing</b>	56%	54%	51%	<b>+2</b>	<b>+5</b>
Fear of crime (burglary)	18%	17%	20%	<b>+1</b>	<b>-2</b>
Fear of crime (car crime)	17%	17%	21%	<b>0</b>	<b>-4</b>
Fear of crime (violence)	27%	27%	28%	<b>0</b>	<b>-1</b>
Perception (anti-social behaviour)	24%	24%	30%	<b>0</b>	<b>-6</b>
Perception (drugs)	33%	31%	34%	<b>+2</b>	<b>-1</b>



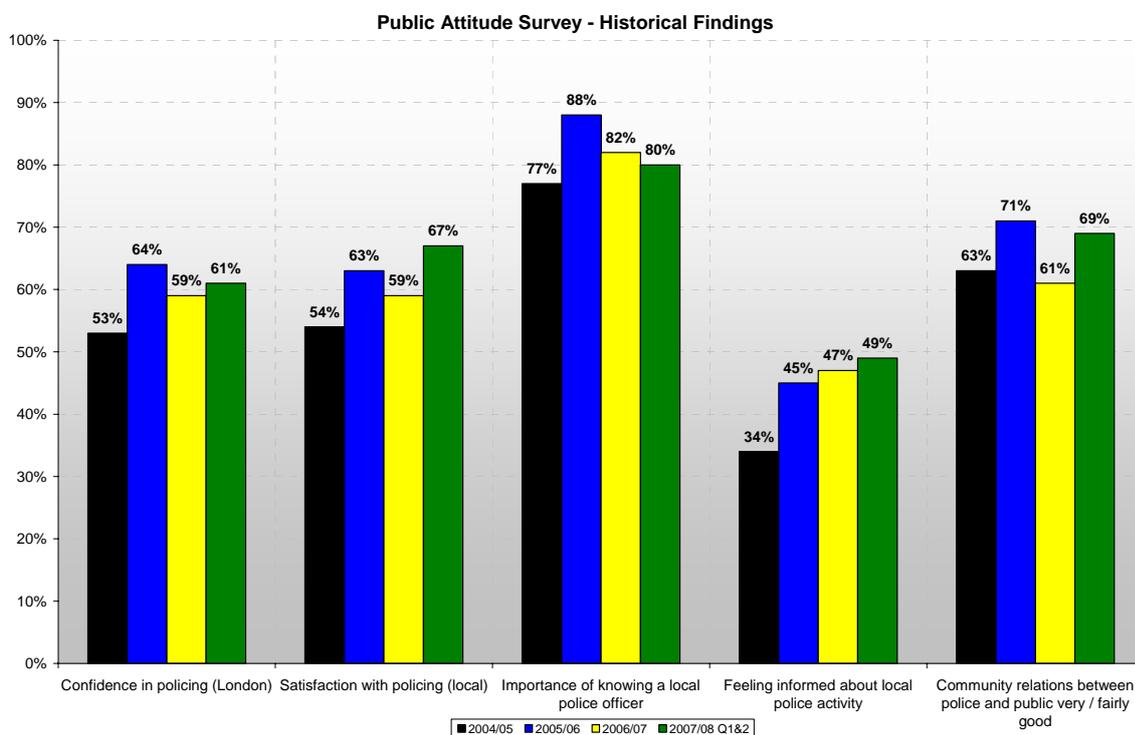
- Confidence in policing has increased for the third consecutive twelve-month period, and now stands at 56% - 5 % points above 2004/05. This makes the MPS the best performing force in its most similar force group, and the 8<sup>th</sup> best performing force across the whole of England & Wales.
- The % of people who feel that anti-social behaviour is a problem locally remained steady compared with the twelve months to June 2006, but is 6 % points lower than the year to June 2005.



**Public Attitude Survey (PAS):** last updated 25 October 2007, next update 25 January 2008

	2007/08 Q1&2	2006/07	2005/06	2004/05	%pt Change: 07/08 vs.		
					06/07	05/06	04/05
Confidence in policing <b>(London)</b>	61%	59%	64%	53%	+2	-3	+8
Satisfaction with policing <b>(local)</b>	67%	59%	63%	54%	+8	+4	+13
Importance of knowing a local police officer	80%	82%	88%	77%	-2	-8	+3
Feeling informed about local police activity	49%	47%	45%	34%	+2	+4	+15
Community relations between police and public very / fairly good	69%	61%	71%	63%	+8	-2	+6

\*Some aspects of methodology changed for this survey in 2005/06 and this may be the reason for at least some of the improvement



- Confidence in policing London as a whole is up by 2 percentage points so far this year.
- There is a significant rise (8 percentage points) in the proportion of people who feel community relations between the police and the public are very/fairly good.



**Safer Neighbourhoods Performance Framework (Public Attitude Survey):** *last updated 25 October 2007, next update 25 January 2008*

	2007/08 Q1&2	2006/07	2005/06	2004/05	Change 07/08 vs.		
					06/07	05/06	04/05*
Confidence in policing (local)	56%	56%	58%	52%	0	-2	+4
Feeling safe walking alone during the day	96%	96%	96%	97%	0	0	-1
Feeling safe walking alone after dark	73%	74%	71%	75%	-1	+2	-2
Agree the police understand the local issues affecting this community	65%	61%	64%	N/A	+4	+1	N/A
Agree the police deal with issues that affect their community	64%	60%	60%	N/A	+4	+4	N/A
Percentage of people worried about anti-social behaviour	39%	36%	35%	44%	+3	+4	-6

\*Some aspects of methodology changed for this survey in 2005/06 and this may be the reason for at least some of the improvement

- There was a 4 % point rise in the rate of people who feel that the police understand the local issues affecting the community
- The rate of people who agree that the police deal with those issues also rose by 4 % points.

**Anti Social Behaviour (ASB) Survey:** *last update 25 October 2007, next update 25 January 2008*

Satisfaction with...	2007/08 Q1&2	2006/07	Change 2007/08 vs. 2006/07
Overall service received	64%	65%	-1
...making contact	81%	87%	-6
...action taken	59%	59%	0
...being kept informed	44%	41%	+3
...treatment by staff	82%	82%	0
White victims overall	66%	65%	+1
BME victims overall	62%	64%	-2
Gap	4%	1%	+3

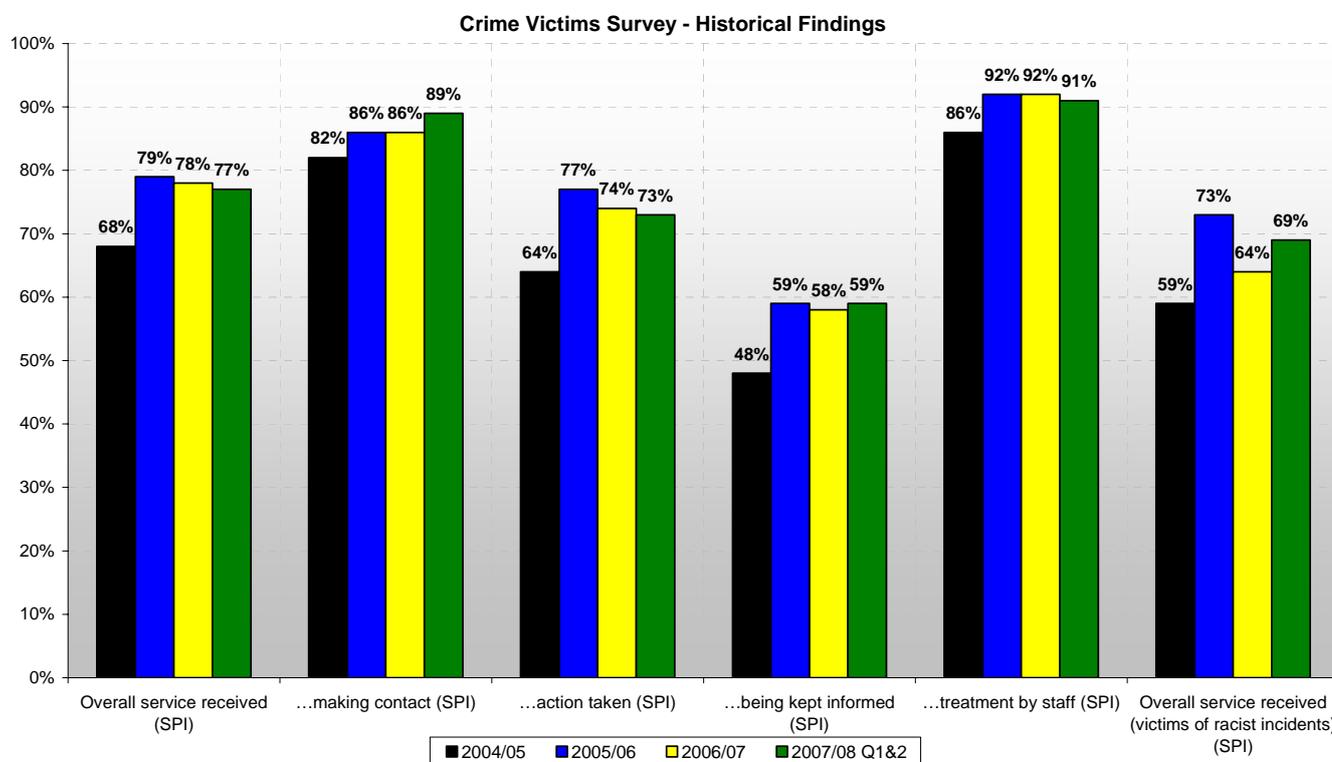
- The overall indicator of satisfaction for ASB callers remains steady with 2006/07 levels.
- There has been a rise in the proportion of people satisfied with being kept informed, but a decrease in those satisfied with making contact.



**Crime Victim Satisfaction Survey: last updated 15 Oct 2007, next update 15 Jan 2008**

Satisfaction with...	2007/08 Q1&2	2006/07	2005/06	2004/05	Change 07/08 vs.		
					06/07	05/06	04/05*
<b>Overall service received (SPI)</b>	<b>77%</b>	<b>78%</b>	<b>79%</b>	<b>68%</b>	<b>-1</b>	<b>-1</b>	<b>+9</b>
...making contact (SPI)	89%	86%	86%	82%	+3	+3	+7
...action taken (SPI)	73%	74%	77%	64%	-1	-4	+9
...being kept informed (SPI)	59%	58%	59%	48%	+1	0	+11
...treatment by staff (SPI)	91%	92%	92%	86%	-1	-1	+5
Overall service received (victims of racist incidents) (SPI)	69%	64%	73%	59%	+5	-4	+10
White victims overall	<b>78%</b>	80%	80%	70%	<b>-2</b>	<b>-2</b>	<b>+8</b>
BME victims overall	<b>72%</b>	74%	73%	63%	<b>-2</b>	<b>-1</b>	<b>+9</b>
<b>Gap (SPI)</b>	<b>6%</b>	<b>6%</b>	<b>7%</b>	<b>7%</b>	<b>0</b>	<b>-1</b>	<b>-1</b>

\*Survey company and some aspects of methodology changed for this survey in 2005/06 and they may be the reason for at least some of the improvement



- Overall satisfaction stands at 77% in 2007/08, a slight deterioration compared with 2006/07 and below the MPA target of 82.5%.
- Satisfaction with the ease of contact continues to improve. It is currently three percentage points higher than last year.