



## Monthly Performance Information – for MPA Full Authority meeting on 28 March 2008

This note has combined performance information, showing both ‘hard’ crime figures and information regarding the experiences and perceptions of Londoners and MPS customers.

**Prepared for the MPA Full Authority Meeting: April 2007 to February 2008 compared with April 2006 to February 2007**

	Apr 07 – Feb 08	Apr 06 – Feb 07	Difference	% Change	Sanction Detections (Homicide = all detections)	
					Apr 07 – Feb 08	Apr 06 – Feb 07
<b>Total Notifiable Offences</b>	791,928	845,036	-53,108	<b>-6.3%</b>	24.9%	20.9%
<b>BCS Comparator Crime</b>	447,399	488,593	-41,194	<b>-8.4%</b>	14.6%	13.5%
<b>Residential Burglary</b>	54,971	54,950	+21	<b>+0.0%</b>	14.1%	18.8%
<b>Robbery</b>	33,886	42,066	-8,180	<b>-19.4%</b>	16.0%	14.0%
<b>Business Crime<sup>1</sup></b>	98,431	112,970	-14,539	<b>-12.9%</b>	30.1%	26.5%
<b>Motor Vehicle Crime</b>	110,224	119,274	-9,050	<b>-7.6%</b>	7.2%	6.7%
<b>Gun Enabled Crime</b>	3,088	3,102	-14	<b>-0.5%</b>	19.2%	20.5%
<b>Trident Gun Crime</b>	216	219	-3	<b>-1.4%</b>	17.6%	19.2%
<b>Homicide</b>	146	160	-14	<b>-8.8%</b>	90.4%	82.5%
<b>Rape</b>	1,710	2,114	-404	<b>-19.1%</b>	34.4%	32.4%
<b>Road Fatalities</b>	220	207	+13	<b>+6.3%</b>	N/A	N/A
<b>Violent Crime</b>	201,576	218,009	-16,433	<b>-7.5%</b>	31.6%	26.7%
<i>Hate Crime</i>						
<b>Domestic Violence</b>	47,509	50,454	-2,945	<b>-5.8%</b>	43.4%	39.3%
<b>Racist Crime</b>	7,921	9,215	-1,294	<b>-14.0%</b>	38.2%	36.6%
<b>Homophobic Crime</b>	967	1,113	-146	<b>-13.1%</b>	37.7%	33.6%

### Headlines from crime statistics

- Over 53,000 fewer crimes in the last eleven months, compared with the same period in 2006/07.
- MPS performance on sanction detections is currently exceeding the MPA target of 24%
- The robbery total for the year to date is at its lowest since 2000/2001
- Motor vehicle crime declined by 7.6% with theft of motor vehicles down 7.4% and theft from motor vehicles down 7.6%.
- Gun enabled crime is down by 0.5% with the lowest total in the last seven years. However, the MPA target is for a 5% reduction.
- As well as the decrease in robbery, the other two components of violent crime – violence against the person and sexual offences have also declined by 4.7% and 4.1% respectively.
- All three types of hate crime have fallen and their sanction detection rates have improved against 2006/07.

<sup>1</sup> Robbery of business property, theft employee, theft from shops, burglary non-dwelling, retail deception (fraud counted per victim).



## Public Satisfaction Information

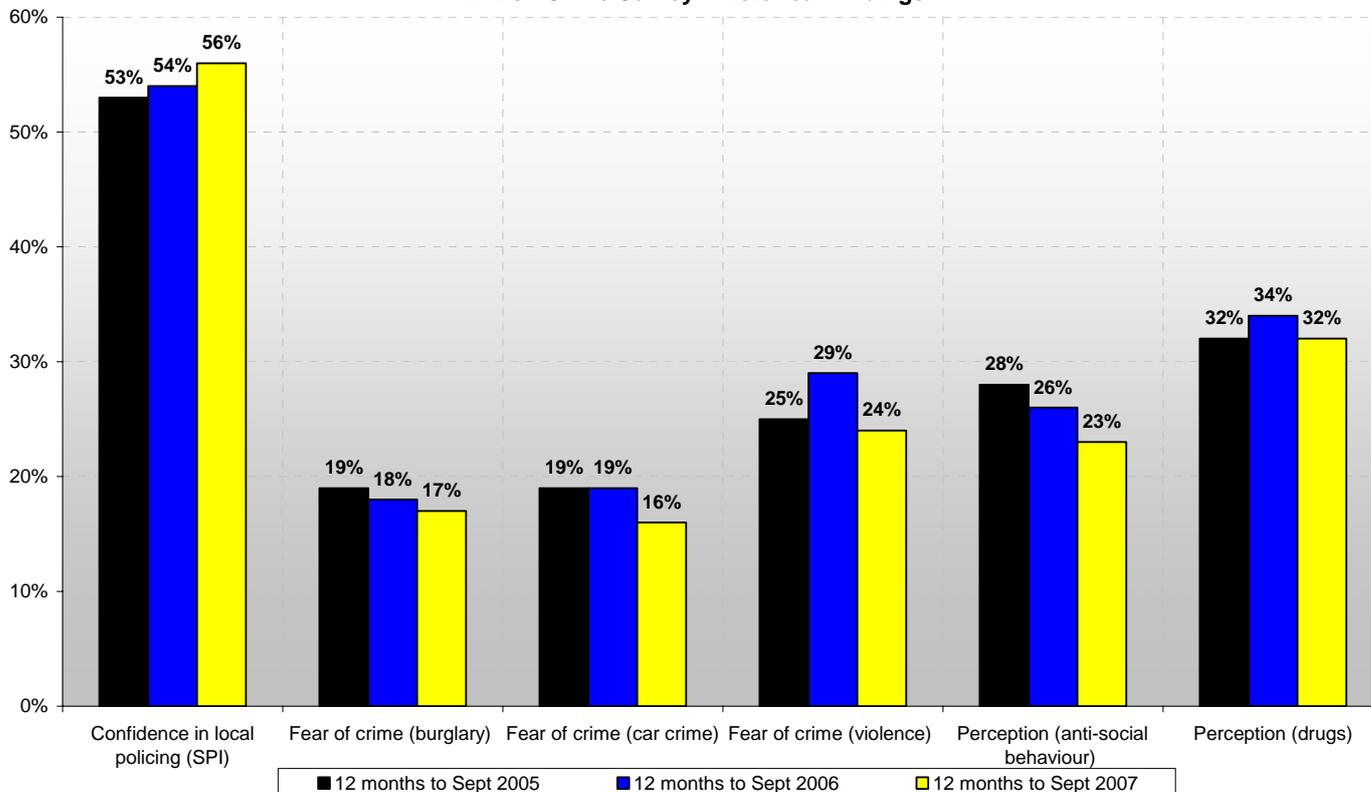
A significant change is highlighted in **green** (improvement) or **red** (deterioration)

### British Crime Survey (BCS): Previously reported

Next update expected 25 May 2008

(All SPIs)	12 months to Sept 2007	12 months to Sept 2006	12 months to Sept 2005	%pt Change 07/08 vs. 06/07	%pt Change 07/08 vs. 05/06
Confidence in local policing	56%	54%	53%	+2	+3
Fear of crime (burglary)	17%	18%	19%	-1	-2
Fear of crime (car crime)	16%	19%	19%	-3	-3
Fear of crime (violence)	24%	29%	25%	-5	-1
Perception (anti-social behaviour)	23%	26%	28%	-3	-5
Perception (drugs)	32%	34%	32%	-2	0

British Crime Survey - Historical Findings



- Confidence in local policing stands at 56%, an improvement of two percentage points on last year, and means the MPS remains the best performing force in its Home Office group (MSF) for this indicator.
- The rate of people who feel that anti-social behaviour is a problem locally has declined by 3% points and is 5% points lower than the year to September 2005.



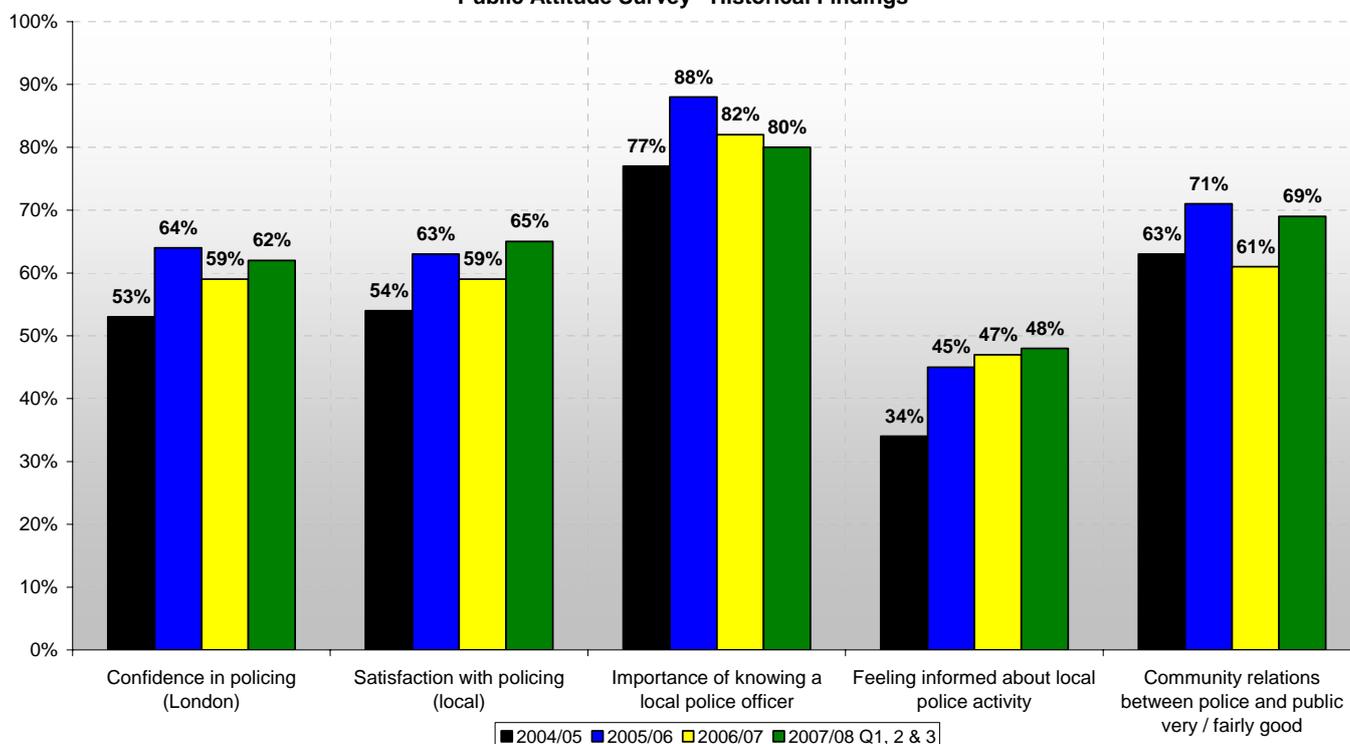
### Public Attitude Survey (PAS): Previously reported

Next update expected 24 April 2008

	2007/08 Q1 - 3	2006/07	2005/06	2004/05	%pt Change: 07/08 vs.		
					06/07	05/06	04/05*
Confidence in policing <b>(London)</b>	62%	59%	64%	53%	+3	-2	+9
Satisfaction with policing <b>(local)</b>	65%	59%	63%	54%	+6	+2	+11
Importance of knowing a local police officer	80%	82%	88%	77%	-2	-8	+3
Feeling informed about local police activity	48%	47%	45%	34%	+1	+4	+15
Community relations between police and public very / fairly good	69%	61%	71%	63%	+8	-2	+6

\*Some aspects of methodology changed for this survey in 2005/06 and this may be the reason for at least some of the improvement

Public Attitude Survey - Historical Findings



- Confidence and satisfaction with the MPS have both risen significantly in 2007/08, according to the Public Attitude Survey.
- The proportion of people who think that community relations between the police and the public are good has risen significantly.

## Safer Neighbourhoods Performance Framework (Public Attitude Survey): Previously reported

Next update expected 24 April 2008

	2007/08 Q1 - 3	2006/07	2005/06	2004/05	Change 07/08 vs.		
					06/07	05/06	04/05*
Confidence in policing (local)	56%	56%	58%	52%	0	-2	+4
Feeling safe walking alone during the day	97%	96%	96%	97%	+1	+1	0
Feeling safe walking alone after dark	73%	74%	71%	75%	-1	+2	-2
Agree the police understand the local issues affecting this community	65%	61%	64%	N/A	+4	+1	N/A
Agree the police deal with issues that affect their community	63%	60%	60%	N/A	+3	+3	N/A
Percentage of people worried about anti-social behaviour	39%	36%	35%	44%	+3	+4	-6

\*Some aspects of methodology changed for this survey in 2005/06 and this may be the reason for at least some of the improvement

- The proportion of people who agree that the police understand and deal with issues that affect their community both increased compared with 2006/07.
- Feelings of safety during the night and day remain steady when compared with previous years' levels.

## Anti Social Behaviour (ASB) Survey: Previously reported

Next update expected 25 May 2008

Satisfaction with...	2007/08 Q1- 3	2006/07	Change 2007/08 vs. 2006/07
Overall service received	64%	65%	-1
...making contact	81%	87%	-6
...action taken	59%	59%	0
...being kept informed	43%	41%	+2
...treatment by staff	82%	82%	0
White victims overall	65%	65%	0
BME victims overall	61%	64%	-3
Gap	4%	1%	+3

- The overall indicator of satisfaction for ASB callers has dropped slightly compared with 2006/07 levels.
- There has been a rise in the gap between the satisfaction rates of BME and white victims, but a decrease in those satisfied with making contact.

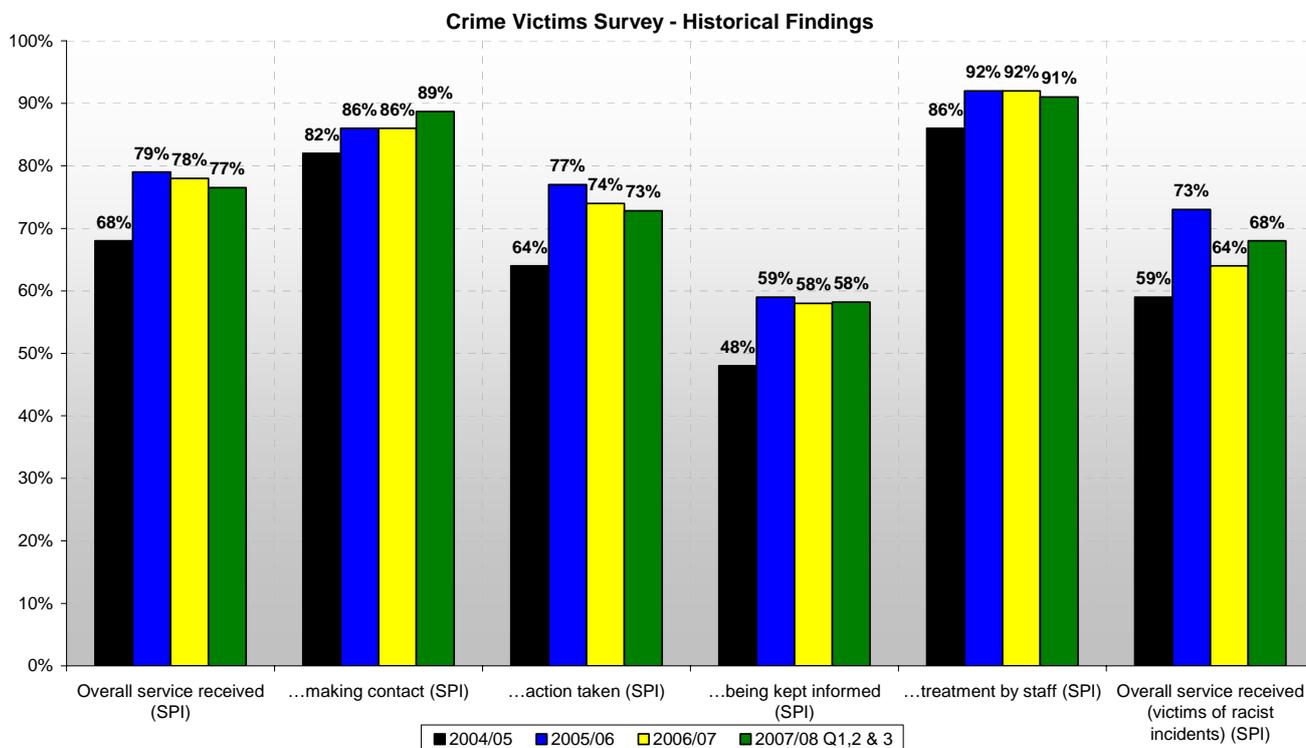


### Crime Victim Satisfaction Survey: Previously reported

Next update expected 24 April 2008

Satisfaction with...	2007/08 Q1 - 3	2006/07	2005/06	2004/05	Change 07/08 vs.		
					06/07	05/06	04/05*
<b>Overall service received (SPI)</b>	<b>77%</b>	<b>78%</b>	<b>79%</b>	<b>68%</b>	<b>-1</b>	<b>-2</b>	<b>+9</b>
...making contact (SPI)	89%	86%	86%	82%	+3	+3	+7
...action taken (SPI)	73%	74%	77%	64%	-1	-4	+9
...being kept informed (SPI)	58%	58%	59%	48%	0	-1	+10
...treatment by staff (SPI)	91%	92%	92%	86%	-1	-1	+5
Overall service received (victims of racist incidents) (SPI)	68%	64%	73%	59%	+4	-5	+9
White victims overall	78%	80%	80%	70%	-2	-2	+8
BME victims overall	71%	74%	73%	63%	-3	-1	+8
<b>Gap (SPI)</b>	<b>7%</b>	<b>6%</b>	<b>7%</b>	<b>7%</b>	<b>+1</b>	<b>0</b>	<b>0</b>

\*Survey company and some aspects of methodology changed for this survey in 2005/06 and they may be the reason for at least some of the improvement



- Overall satisfaction stands at 77% in 2007/08, a slight deterioration compared with 2006/07 and below the MPA target of 82.5%.
- Satisfaction with the ease of contact continues to improve. It is currently three percentage points higher than last year.