

Performance Summary: Overview of Performance Against Targets - April-May 2005

Click on any of these indicators to jump to its location in the document

GREEN

-  [999 calls answered within target time: 80%](#)
-  [Sanction detection rate for domestic burglary: at 17.8% against 14% target](#)
-  [Sanction detection rate for vehicle crime: on target at 6.8% \(target 6%\)](#)
-  [Special Branch operations against priority targets -92% against 70% target](#)
-  [Percentage of ineffective trials: 25%, target 25%](#)
-  [Police Officer sickness: within 0.67days/month target](#)
-  [Sanction detection rate for gun crime: target 20% performance 22%](#)
-  [Assets identified by Courts for seizure: £1.1m so far, in excess of target](#)
-  [Terror scenes managed to an appropriate standard](#)
-  [Intrusions to Royal Palaces & Parliamentary Estates: 0 in purple zones](#)

AMBER

-  [TNO Sanction detection rate: 15.6% against 16.6% target](#)
-  [SD Rate for robbery: 11.4% vs 12% target](#)
-  [Female police officers vs. overall strength: 19% against 20% target](#)
-  [I Calls in Target time: 69% against 70% target](#)
-  [Number of Offences Brought to Justice: 13,522 monthly average against 13,350 target](#)
-  [Residential burglary: up 1.7%, target is 4% reduction](#)
-  [BCS Comparator Crime Basket: up 1.1% Vs -5% atarget](#)
-  [Pol/Staff sickness: 0.79days/month, target 0.75](#)

RED

-  [Outstanding owned warrants: 13.3k vs. 10.9k target](#)
-  [Violent Crime +11.5% against -2% reduction target](#)
-  [Robbery reduction - +20% vs -2% target](#)
-  [Sanction detection rate for violent crime: 20% vs 25% target](#)
-  [Rape detections - 26% against 38% target](#)
-  [Rape SDs - 22% against 27% target](#)
-  [Proportion of recruits from BME groups: 18% vs. 29% target](#)
-  [Life Threatening & Gun Crime: up 10% against -2% target](#)
-  [Gun Crime - currently +8%, target 4% reduction](#)
-  [Criminal networks disrupted: 6, target 4.2 per month](#)
-  [Response to S Calls - 49% against 53% target](#)
-  [Response to calls to Anti-terrorism hotline - 66%](#)
-  [Detection rate for Homophobic crime](#)
-  [SD ratefor Homophobic crime](#)
-  [Detection rate for racist crime](#)
-  [SD rate for racist crime](#)
-  [Detection rate for domestic violence](#)
-  [SD rate for domestic violence](#)
-  [Vehicle crime reductions: target 8%, performance -0.3%](#)
-  [Residential outstanding warrants 12.7k vs 9.8k target](#)
-  [ABH & GBH ex.hate crime](#)
-  [ABH & GBH ex.hate crime SD rate](#)

Introduction

This is the first PPRC performance report of the 2005/06 Financial Year.

What's included? Below each of the seven Policing Plan objectives there is a list of policing plan performance indicators - marked PP. Statutory Performance Indicators – marked SPIs are also included under the relevant Objective. Other indicators (Human Resource and Resources priorities) are grouped at the end.

The information compares the target with the performance during the period year to date (PYTD) and the rolling 12 months where this is available. The rolling 12 months figure balances the PYTD data, as it is not distorted by seasonal factors, which may affect the PYTD figure.

How is performance assessed? A traffic light system denotes the following:

Green - performance is on or above target,
Amber - minor variation from the target,
Red - variation from target is greater than 10 percent.

What happens if a traffic light glows red? If a performance assessment is shown red, a short note explaining the reasons why will be included. Where MPA and MPS officers agree that there is a real problem (i.e. not a seasonal increase), further information will be provided showing the trend over time, and to assess whether remedial action is needed to hit the target. If PPRC feel that the problem is serious enough, then we can produce a more detailed report for a future meeting that will contain further analysis and proposed actions.

New for 2005/06: Home Office iQuanta rankings are now included where relevant. In this, the Metropolitan Police is compared against its Most Similar Forces (MSF) and its rank (1 – best; 5 – worst) shown. In addition, the electronic version of this document now includes links from the traffic light summary page to the relevant piece of the document.

Performance summary – May 2005

At this early stage in the financial year the MPS is achieving 10 of the targets set by the MPA, and underachieving on 30.

All crime in London is down by 0.9% in the year to May, compared with the same period last year. There has been continued success in bringing down vehicle crime, which is down 0.3% on what was already a successful year last year.

The majority of the targets set to Specialist Operations directorate are being met, notably terrorist scene management and the protection of Royal and Parliamentary Estates.

Areas for improvement involve violence, and the large number of targets glowing red for Objective 7 in particular. It is expected that as the year goes on, these indicators will be less adversely affected by poor performance during one particular month.

The overall sanction detection rate, robberies and violent crime are areas of concern with the MPS ranked 5th in each of those categories in its MSF. However the overall sanction detection rate has been steadily improving over the last year and the MPS has the second best arte in its MSF for domestic burglaries.

The public's perception of the MPS is improving: fear of crime is at lower levels in the latest survey (year to December 2004) than in those published previously. At the same time, the MPS remains the best performing force amongst its most similar force group for satisfaction with local policing.

Performance Assessment Key

Performance on or above target >=0%



Minor variation on target - usually 0% to 10% below



Major variation from target - usually over 10% below



Blue background of green traffic light indicates the MPS has achieved 10% or better than target

Performance Year To Date (PYTD) = April-May 2005 unless otherwise stated in ()s next to the indicator. Rolling 12 months = 12 months ending at the same time as the PYTD period.

Population based data reflects 2003 Mid-Year Estimates.

Further information regarding iQuanta and MSFs is contained on the summary page, left hand column.

Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PYTD	ROLLING 12 Months	Performance Assessment
Objective 1: To minimise the risk from terrorist activities and to maintain an effective response to terrorist incidents					
PP	Terrorist incident scene management: suspected or actual incidents achieve a rating of 'appropriate' for scene management	90%	97%		 GREEN
PP	Percentage of other (non-PACE) stop & searches which lead to arrest by ethnicity of the person stopped - White Black & Ethnic Minority (B & EM) Communities	No target set	1.7%		
			1.3%		
PP	Special Branch planned operations against priority targets (snap shot figure for the month as it includes operations that were ongoing at the beginning of the month)	70%	94.0%		 GREEN
PP	To provide a high-quality service to calls made to the Anti-Terrorism Hotline - calls answered within a set time <i>The low number of calls recently has led to a request to British Telecom to check the Hotline logging system.</i>	85%	66%	N/A	 RED
PP	Number of intrusions into key designated areas of the Royal Palaces and Parliamentary Estate.	0	0		 GREEN
PP	Number of completed security reviews of buildings designated 'mission critical':	100%	7%	N/A	

Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PYTD	ROLLING 12 Months	Performance Assessment
Objective 2: To reduce the level of gun crime					
SPI 5e	Life threatening and gun crime <i>These offences have been running at over 600 a month for the last three months whereas the average for 2004/05 was just under 570</i>	4% reduction (545 per month)	637	578	 RED
PP	Reduce the level of gun enabled crime <i>Gun enabled crime offences (336) in May were lower than April (363).</i>	4% reduction (292 per month)	352	310	 See Chart
PP	The sanctioned detection rate for gun enabled crime	20%	23%	20%	 GREEN
Objective 3: To disrupt organised criminal networks, the activities they are involved in and to seize their assets in order to reduce harm to neighbourhoods and communities					
PP	The value of assets identified by Court order for seizure	£5million (£0.42m per month)	£1,281,984		 GREEN
PP	The number of organised criminal networks disrupted <i>Although this is red, the numbers involved are small.</i>	4.2 per month	3		 RED
PP	The number of cases where assets are restrained or cash seized	No baseline measure	29		

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Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PYTD	Rolling 12 months	Performance Assessment
Objective 4: To improve neighbourhood safety					
SPI 3c	Percentage of PACE stop and searches which lead to arrest by ethnicity of the person stopped (White/B &EM) (March) Data is two months in arrears for accuracy White B & EM Communities	No target	10.5% 11.4%	9.9% 10.4%	
SPI 4a	From the British Crime Survey, the risk of personal crime <i>The most recent data is for the year to Dec'04 - MPS was 5th in its MSF.</i>			8.2%	
SPI 4b	From the British Crime Survey, the risk of household crime <i>The most recent data is for the year to Dec'04 - MPS was 2nd in its MSF.</i>			19.3%	
SPI 5a	Domestic Burglaries (SPI is per 1,000 households) <i>May was 10% less than April and below the monthly target average. The MPS is ranked 3rd amongst its Home Office MSF group.</i>	4% reduction (5047/month)	4,989	5,271	 Amber
SPI 5d	Vehicle crime (SPI is per 1,000 population) <i>The MPS is ranked 4th in its Home Office MSF group for Motor Vehicle crimes. The FYTD shows a 0.3% reduction on last year.</i>	8% reduction (10,441/month)	11,940	11,343	 RED
SPI 9a	Number of people killed in under 30 days or seriously injured in road traffic collisions (March) (Monthly Average) <i>(per 100 million vehicle km travelled)</i>	4% reduction 4% reduction	252 0.77	252 0.77	
SPI 10a	From the British Crime Survey, the fear of crime (as per 4a&b above data covers year to Dec. '04): % of people worried about burglary - <i>MPS was 5th in its MSF</i> % of people worried about car crime - <i>MPS was 4th in its MSF</i> % of people worried about violence - <i>MPS was 5th in its MSF</i>	No targets set		17% 19% 25%	(Year to December 2004)
SPI 10b	From the British Crime Survey, people's perceptions of anti-social behaviour - <i>MPS was 5th in its MSF</i>	Improve on 2004/05 - final 2004/05 figure not available		27%	(Year to December 2004)
SPI 10c	From the British Crime Survey, people's perceptions of local drug use/drug dealing: <i>MPS was 5th in its MSF for rate of BCS comparator crime.</i>	Improve on 2004/05 as per 10(b)		32%	
SPI 11a	Percentage of Police Officer time spent on frontline duties <i>This is a proxy measure, using CARM (Computer Aided Resource Management) instead of activity sampling as used in Home Office calculation of the SPI.</i>	Target: as per MPS staffing plans	71%	68%	
	Visible uniformed operational police hours compared to 2004/05	None	4.2%	NA	

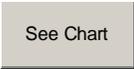
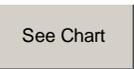
Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PYTD	Rolling 12 months	Performance Assessment
PP	Reduction in 10 BCS comparator crimes: Almost red - principal components are rises in violence, robbery, and burglary and very small decrease in motor vehicle crime - MPS is ranked third in its MSF	-5%	+1.1%	-5.3%	 AMBER
PP	The number of crack house closure orders obtained and The number of crack house closures as a result of those orders <i>Data is available on a quarterly basis for this item and should be included in the next PPRC performance report.</i>	No baseline			
PP	Sanction detection rate for domestic burglary The MPS is ranked 2nd amongst its Home Office MSF group	14%	17.8%	13.2%	 GREEN
PP	Sanction detection rate for vehicle crime <i>The MPS is 5th in its MSF group for sanction detections of vehicle crime. Sanction detections have increased dramatically - the rate was 3.2% at the same time last year.</i>	6%	6.8%	5.3%	 GREEN
PP	Reduction in the number of child casualties as per Mayor's London Road Safety Plan <i>Data for the current performance year is not yet available.</i>	5% reduction on 372			

Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PYTD	Rolling 12 Months	Performance Assessment
Objective 5: To improve our contribution to the Criminal Justice System					
SPI 6a	Number of notifiable/recorded offences brought to justice (OBTJ) <i>The part of the data for April 2005 is estimated and total is likely to be higher due to the delay in recording PNDs..</i>	13,350 monthly average	12,713	12,629	 AMBER
SPI 6b	Percentage of offences brought to justice: <i>The MPS is ranked 5th in its MSF</i>	Target is subsumed in SPI 6a above	15.0%	14.9%	
SPI 7a	Percentage of notifiable offences resulting in a sanction detection - <i>The MPS is ranked 5th in its MSF</i>	16.6%	15.6%	15.2%	 AMBER
PP	The percentage rate of ineffective trials (April)	25%	25%		 GREEN
PP	The number of outstanding warrants (20% reduction) - (April)	Owned 10,956 Residential 9,819	13,377 12,700	NA NA	 RED
PP	Percentage of victims and witnesses satisfied - quarterly data not available for 2005/06 yet <i>This is the same indicator as SPI1e, shown in more detail in Objective 6.</i>	Improvement on 68%		68.0%	

Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PYTD	Period Covered	Performance Assessment
Objective 6: To improve the citizen experience in their contacts with the Police.					
SPI 1a	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to making contact with the police <i>(Satisfied / Very & Completely)</i> <i>These survey questions have not been given traffic lights as the data which is quarterly relates to 2004/05.</i>	Improv e on 82% / 47%		2004/05 FY 82% / 47%	
SPI 1b	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to action taken by the police <i>(Satisfied / Very & Completely)</i>	Improve on 63% / 37%		2004/05 FY 63% / 37%	
SPI 1c	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to being kept informed of progress <i>(Satisfied / Very & Completely)</i>	Improve on 48% / 22%		2004/05 FY 48% / 22%	
SPI 1d	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to their treatment by staff <i>(Satisfied / Very & Completely)</i>	Improve on 86% / 59%		2004/05 FY 86% / 59%	
SPI 1e	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to the overall service provided <i>(Satisfied / Very & Completely)</i>	Improve on 68% / 39%		2004/05 FY 68% / 39%	
SPI 2	From the British Crime Survey, the percentage of people who think their local police do a good job <i>The MPS is ranked 1st in its MSF group for public satisfaction with policing, according to the Home Office</i> Safer Neighbourhoods areas Non-Safer Neighbourhoods areas	Improve on final 2004/05 - not available Better on SN areas		(Dec 03 to Dec 04) 52%	
SPI 3a	Satisfaction of victims of racist incidents with respect to the overall service provided <i>(Satisfied / Very & Completely)</i>	Improve on 59% / 31%		2004/05 FY 59% / 31%	
SPI 3b	From SPI 1(e) comparison of satisfaction for white users and users from B & EM groups with respect to the overall service provided <i>(Satisfied / Very & Completely)</i> White Victims Black & Minority Ethnic Victims	Improve on 70%/42% 63%/32%		2004/05 FY 69% / 42% 62% / 31%	

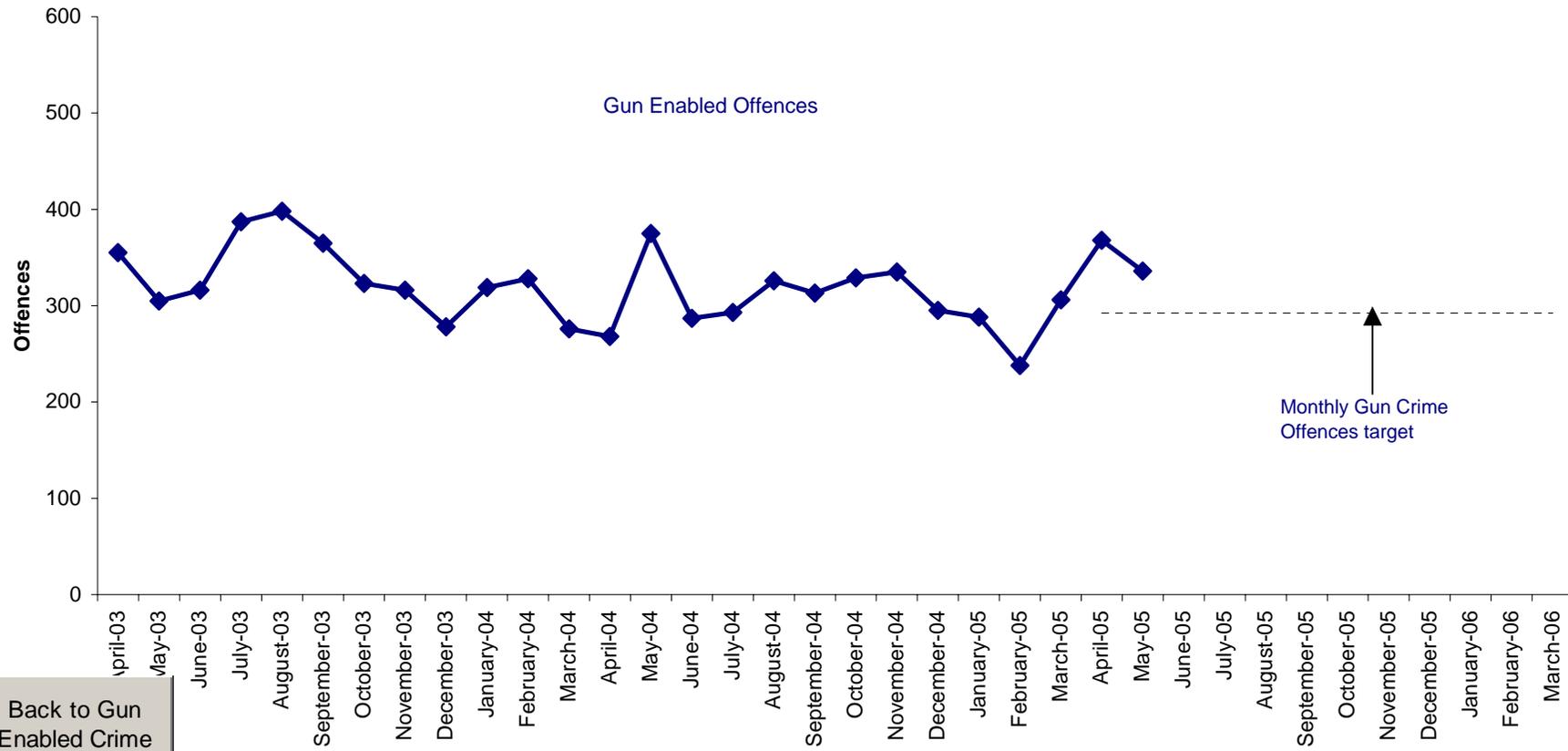
Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PYTD	Rolling 12 months	Performance Assessment
PP	Percentage of Subject Access Requests responded to within target time	40 Calendar Days	57%	NA	
PP	Percentage of Freedom Of Information Act requests answered in target time.	20 Working Days	89%	NA	
PP	Percentage of incoming external 999 telephone calls not answered within target time	20%	20%	14%	
PP	Percentage of incoming external standard telephone calls not answered within target time <i>This figure is for the Telephone Operator Centre only which deals with around 6m calls a year.</i>	Improvement on 86%	17%		
PP	Percentage of 'immediate' graded incidents attended within 12 minutes	Maintain 04/05 performance 71%)	69%	70%	 AMBER
PP	Percentage of 'soonest' graded incidents attended within one hour	Maintain 04/05 performance 53%	48%	52%	 RED

Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PYTD	Rolling 12 Months	Performance Assessment
Objective 7: To reduce the level of violence and increase the number of violent offenders brought to justice					
SPI 3d	Sanction Detection rate for violence against the person offences by ethnicity: White Victims VEM Victims		15% 13%	16% 12%	
SPI 5b	Violent crime per 1,000 population <i>The MPS is ranked 5th for violent crimes per 1,000 population amongst its MSF group. There are 695 more police generated offences per month for the FYTD compared to the same time last year.</i>	2% reduction = 20,565 a month	22,435	21,372	 RED
SPI 5c	Robberies (SPI is per 1,000 population) <i>The MPS is ranked 5th for robberies per 1,000 population amongst its MSF group.</i>	2% reduction = 3,253 a month	3,876	3,361	 RED
SPI 8a	Percentage of domestic violence incidents with a power of arrest where an arrest was made related to the incident		49%	49%	
PP	Sanction detection rate for violent crime <i>The MPS is ranked 5th for sanction detections in its MSF group.</i>	25%	20%	21%	 RED
PP	GBH and ABH excluding domestic violence and hate crime (per 1,000 pop) - target value not achieved for 10 months	4% reduction = 3,790 a month	5,035	4,285	 RED
PP	Sanction detection rate for GBH and ABH excluding domestic violence and hate crime	15%	12%	13%	 RED
PP	Sanction detection rate for all robbery <i>The MPS is ranked 5th for sanctioned robbery detections in its MSF group.</i>	12%	11%	12%	 AMBER
PP	Total detection rate for rape - A reasearch project into rape detections has just comm <i>See Chart</i>	38%	26%	38%	 RED

Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PYTD	Rolling 12 Months	Performance Assessment
PP	Sanction detection rate for rape	27%	22%	25%	 RED
PP	Total detection rate for racist crime 	36%	29%	35%	 RED
PP	Sanction detection rate for racist crime	21%	15%	18%	 RED
PP	Total detection rate for homophobic crime 	37%	25%	32%	 RED
PP	Sanction Detection rate for homophobic crime	22%	13%	16%	 RED
PP	Total detection rate for domestic violence 	60%	53%	56%	 RED
PP	Sanction detection rate for domestic violence	27%	22%	20%	 RED
PP	Establishing the level of knife enabled crime and knife possession in public places across London <i>This will be reported towards the year-end.</i>				

Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PYTD	Rolling 12 Months	Performance Assessment
Business Group Strategies: Becoming an employer of choice					
SPI 3e	Proportion of police recruits from B&ME groups - <i>while red, the proportion is significantly above the figure for the rolling 12 months</i>	29%	18%	12%	 RED
	Proportion of people from B&ME groups in economically active population	NA	26%	26%	
SPI 3f	Ratio of officers from black & minority ethnic groups resigning to all officer resignations - <i>data not available for 2005/06 yet.</i>			2.17 :1	
SPI 3g	Percentage of female officers compared to overall force strength	20%	19.2%	19.0%	 AMBER
Business Group Strategies: Using people effectively					
SPI 13a	Average number of working hours lost per month due to sickness per police officer (April)	0.67 days per month	0.58	0.62	 GREEN
SPI 13b	Average number of working hours lost per month due to sickness per police staff (April)	0.75 days per month	0.79	0.82	 Amber
Business Group Strategies: Delivering cashable and non-cashable efficiency savings					
SPI 12a	Delivery of cashable and non-cashable efficiency targets <i>Data for this indicator will be reported on quarterly</i>	£75 million			

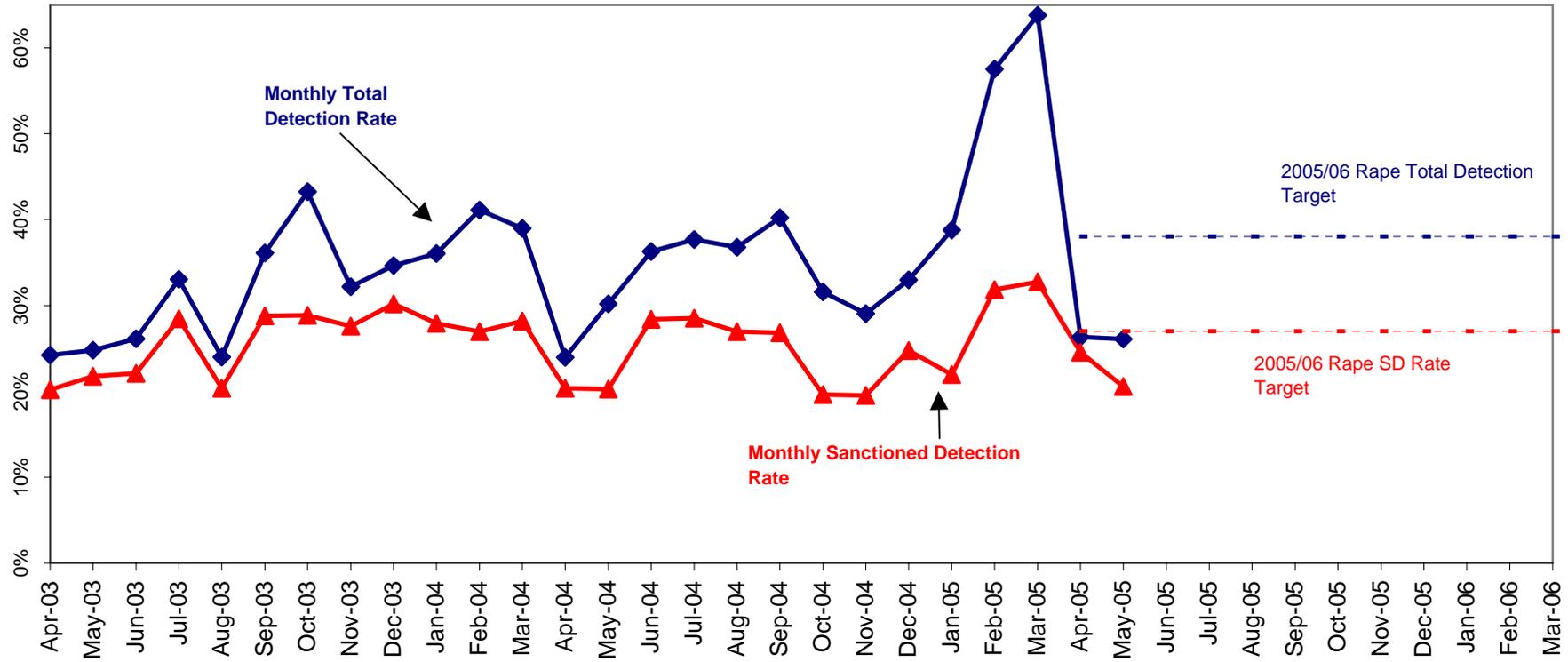
Gun Enabled Crime - MPA Target: 4% reduction
MPS needs to reduce gun crime offences to below 300 per month in order to meet the target



Back to Gun Enabled Crime Text

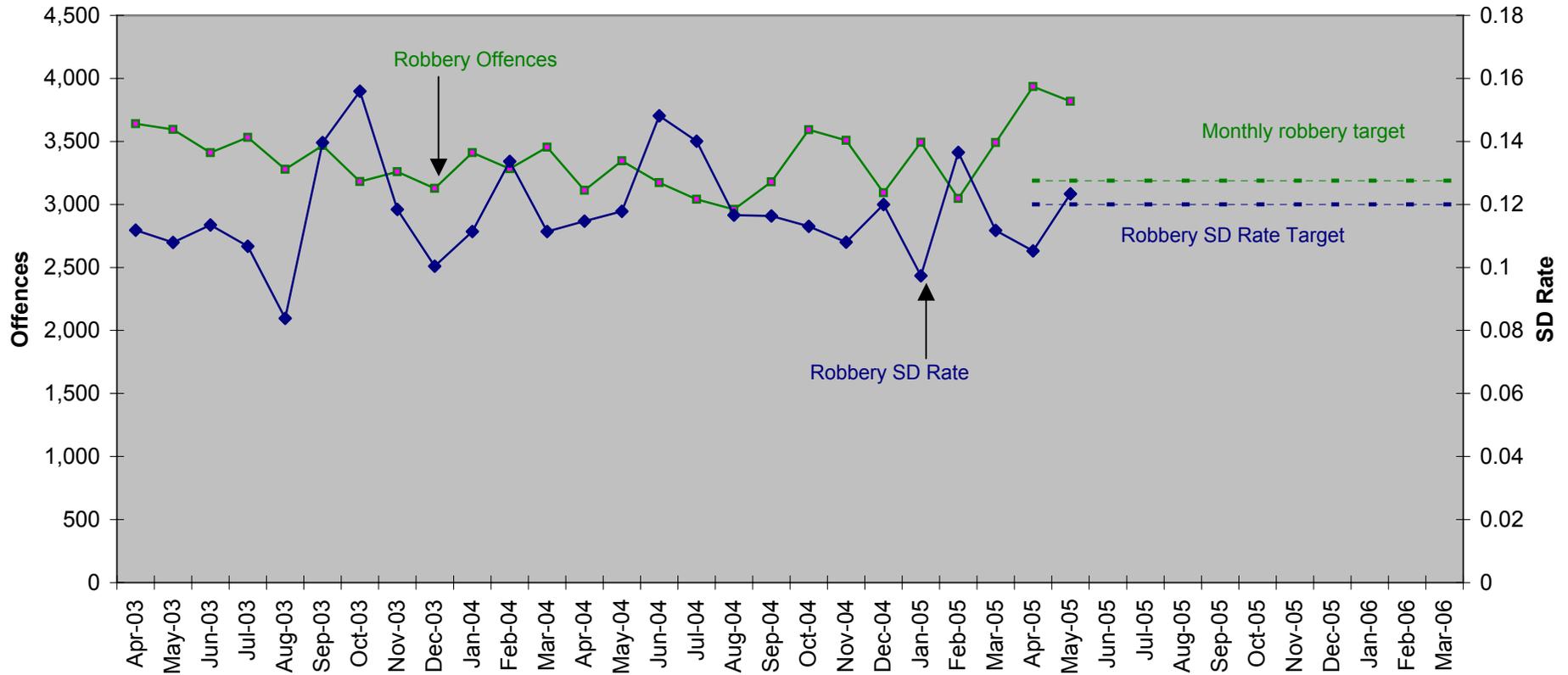
Actual & Required Rape Detection Rate Vs. MPA 38% & 27% Targets

MPS is below target performance for both sanction detections and all detections. Members should note that an inquiry conducted by DAC Paddick, is underway concerning rape cases.



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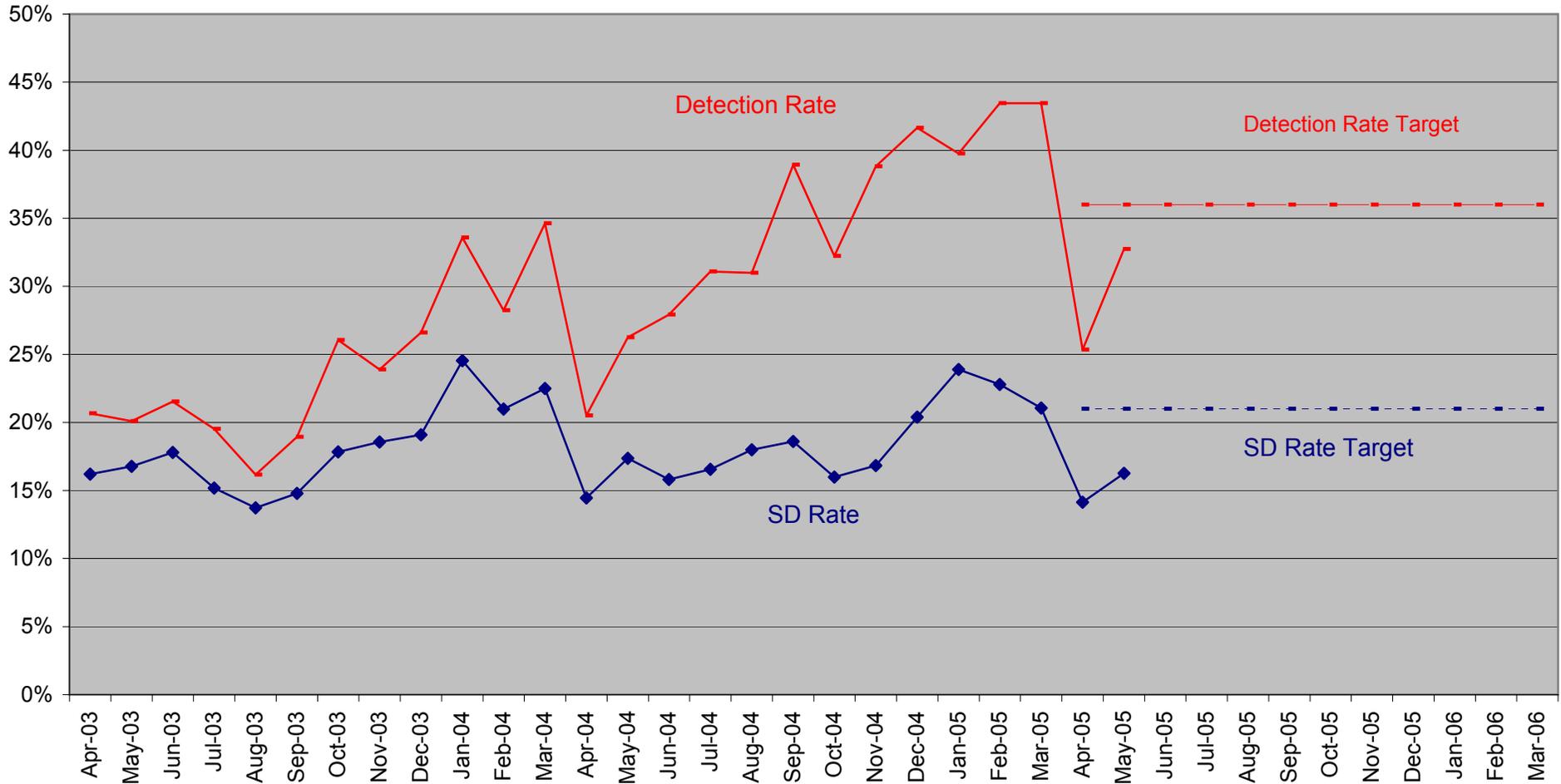
Robbery - Offences & Sanction Detection (SD) Rate VS Targets



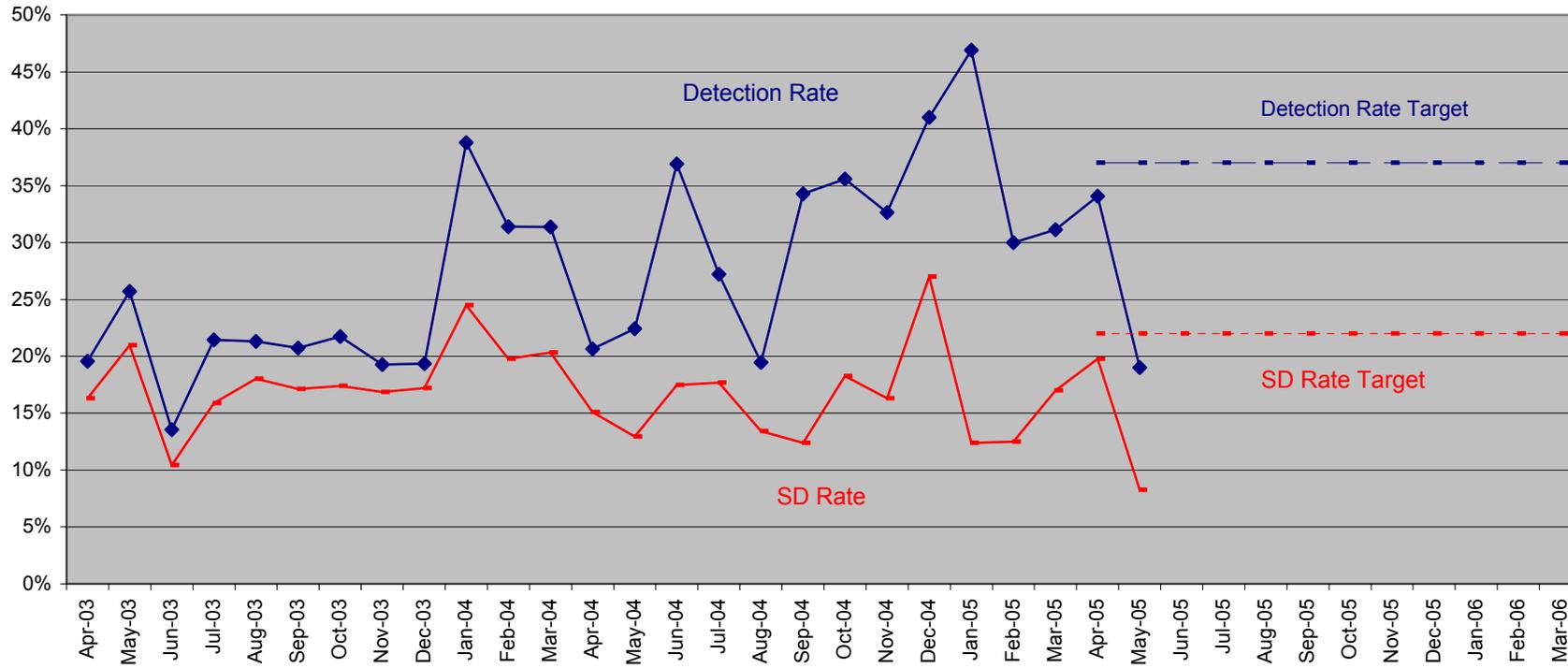
[Return to Robbery Text](#)

Racist Detection & Sanctioned Detection (SD) Rates VS Targets

Both targets are Achievable But the SD Rate Looks More Difficult



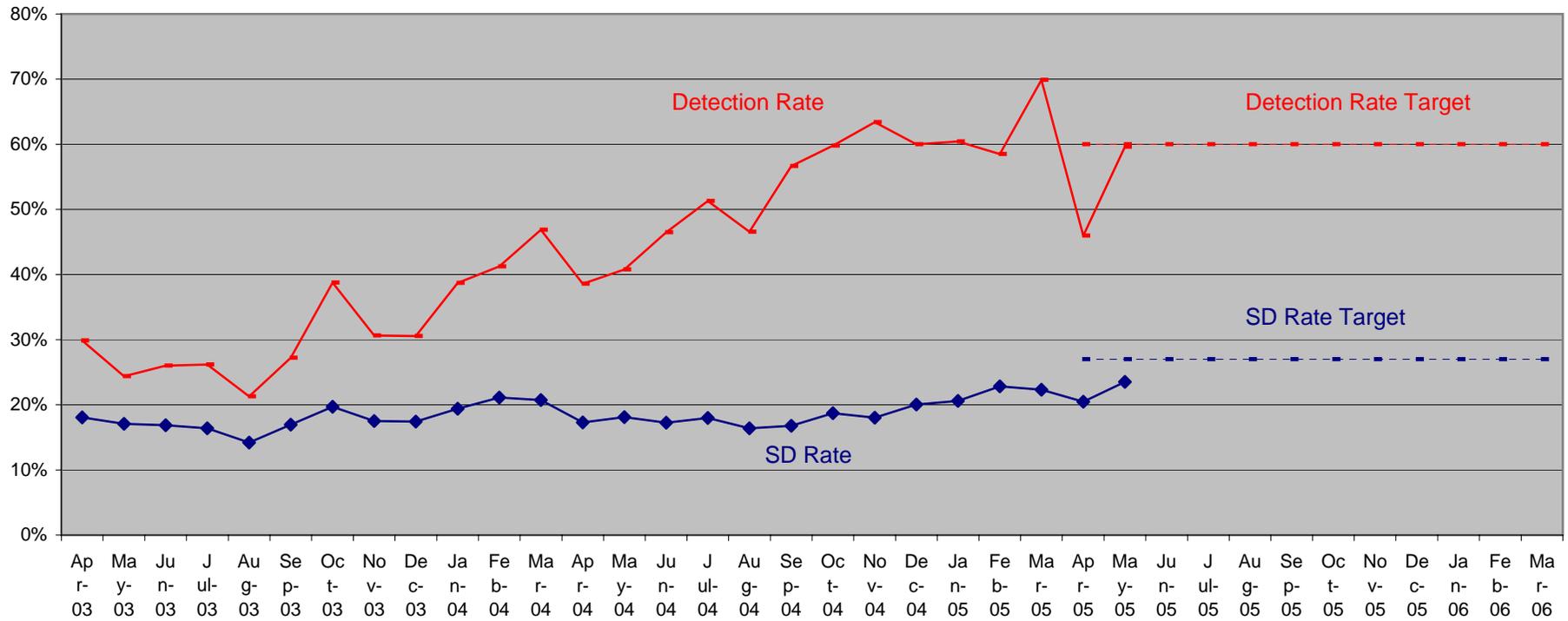
Homophobic Detection & Sanctioned Detection (SD) Rates VS Targets
 Both targets are a challenge based on past performance - small numbers mean large fluctuations



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Domestic Violence Detection & Sanctioned Detection (SD) Rates VS Targets

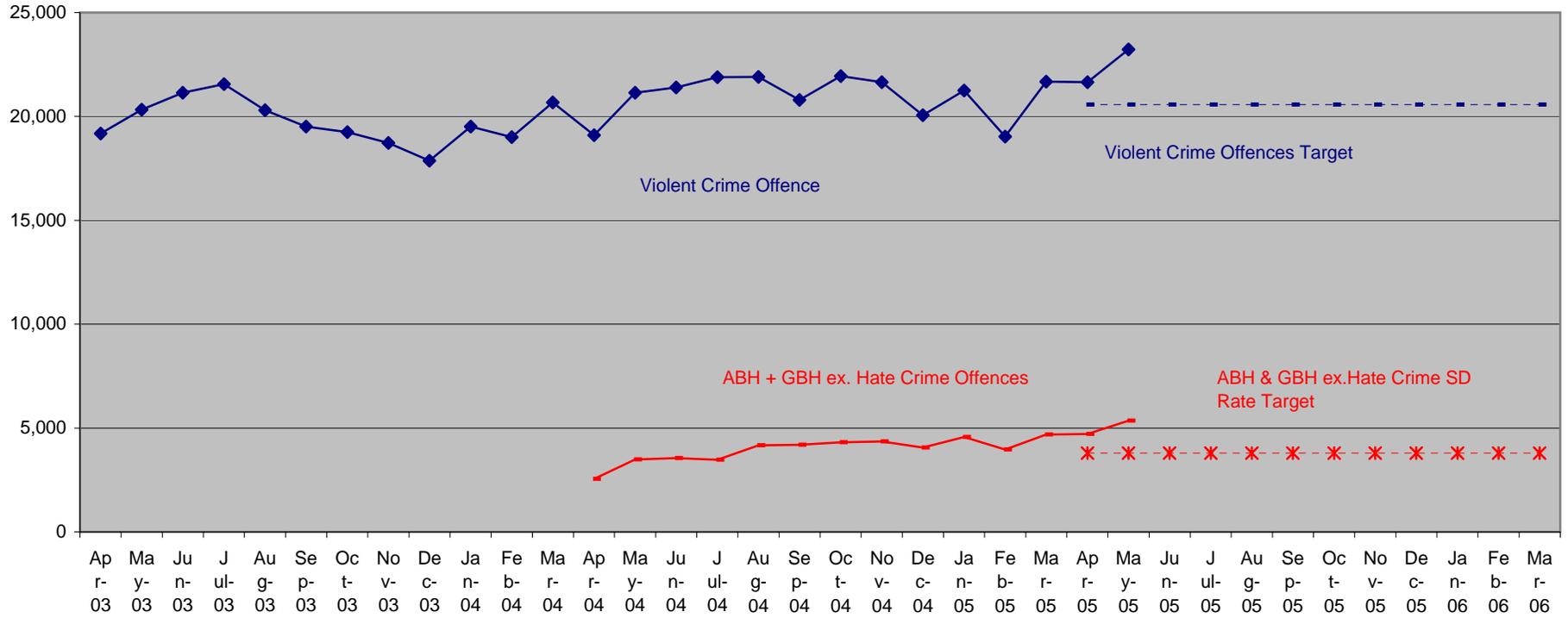
Both targets are a challenge based on past performance particularly the SD rate-



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Violent Crime & ABH Plus GBH Excluding Hate Crime

Violent Crime has only twice been below the target level in the last twelve months, ABH + GBH ex. Hate Crime has been over the target value for the last 10 months



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