



Specialist Operations

MPA High Level Indicators

Performance Report February 2005 - March 2005

Introduction

The measures used to demonstrate the effectiveness of Specialist Operations Command continue to evolve to meet future threats and challenges.

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Key

Performance Trend

Improvement compared to last month	+
Deterioration compared to last month	-
No change compared to last month	=

Performance Status

On or above target	
Minor variation below target <5%	
Major variation below target >5%	

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1

To minimise the risk to life and property from terrorist activity in London

Target: To increase the number of quality intelligence (Crimint) reports compared to 2003/4

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
Crimints	10,843	10,843	936	1,063	11,291	The 4% increase in Quality CRIMINT submission may be due to increased security following the liberation of Iraq as well as the introduction of Borough SO12 Counter Terrorist Intelligence officers.	-
Crimints (12 months previously)	8,143	8,143	711	985	10,843		
% change	33%	33%	32%	8%	4%		

Target: Appropriate number of Counter Terrorism Deployments

Deployments	Introduced July 2003	94	0	0	74	During the reporting year 3476 officers were deployed on dedicated counter terrorist patrols.	
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2

To maintain an effective response to suspected and actual terrorist incidents

Target: to achieve a good or very good rating for scene management at suspected or actual terrorist incidents 90% of the time

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
Suspected or actual scenes	264	264	15	18	231	The management of suspected terrorist scenes is graded in detail by EXPO officers who feed back initial scene management performance to OCU Commanders. Although the YOY volume of scenes is similar there is no pattern to the type and number of incidents across the MPS.	=
Rated Good or Very Good	250	250	15	18	223		
% Rated Good or Very Good	95%	95%	100%	100%	97%		

Target: First Officer to be on the scene of suspected or actual terrorist incident within 12 minutes 100% of the time

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
Immediate response calls (CBRN, Bomb Threat & Suspect Device)	6,415	6,415	357	622	7,673	This performance measure has evolved to meet the needs of the control of suspected CBRN scenes which can take longer to resolve due to potential hazards and multi agency response. It may be noted that the average FY response to I graded emergency calls was 70 %	=
First Officer on the scene within 12 minutes	4,993	4,993	278	474	6,003		
% First Officer on the scene within 12 minutes	78%	78%	78%	76%	78%		

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1

To ensure that MPS staff are trained, informed, prepared and equipped to protect the capital

SO12 Target: 70% of Special Branch Operations to be against Priority Targets

	Feb 2004	Mar 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
No. of Operations	92	91	57	73	N/A	The type and duration of SO12 Operations varies according to circumstances.	=
No of Priority Operations	84	87	56	72	N/A		
% Priority Operations	91%	96%	98%	99%	N/A		

2

To reduce the likelihood or effects of terrorism

SO13 Target: 0 terrorist attacks in London

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
Number of Terrorist Attacks recorded in London	0	0	0	0	0	The last terrorist attack in London was in 2001 which was a car bomb placed outside the BBC at Shepherds Bush.	=

SO13 Target: Explosives Officer to attend Improvised Explosive Device (IED) calls within set time 95% of the time.

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
NO. of IED calls	464	464	22	35	507	There is no discernable reason for the 9% increase in suspected IED calls for the FY. Over 30% of these incidents occur in the Central London area	=
Responded to within set time	464	464	22	35	507		
Performance against Target	100%	100%	100%	100%	100%		

SO13 Target: Explosives Officer to attend Conventional Munitions Disposal (CMD) calls within set time 95% of the time.

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
NO. of CMD calls	189	189	9	13	127	March 2005 - time deadline missed due to a higher priority (IED) callout.	-
Responded to within set time	189	189	9	12	125		
Performance against Target	100%	100%	100%	92%	98%		

SO14 Target: No unlawful intrusions to protected secure residence of principle (red & purple zones)

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
intrusions - Purple	New PI		0	0	0	13/09/04 Orange (outer building) Intrusion - Three members of a pressure group - one individual (dressed as Batman) - climbed onto a Buckingham Palace balcony before surrendering to police; two other were detained attempting entry.	-
intrusions - Red			0	0	0		
intrusions - Orange			0	0	1		
intrusions - Yellow			0	0	13		
intrusions - Green			0	1	4		

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2

To reduce the likelihood or effects of terrorism

SO16 Target: Mobile response to Embassy Warning System activations - to missions and government buildings and people at risk within 6 minutes, 90% of the time

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
Emergency calls	2,784	2,784	55	72	909	In October 2004 lines of communication were improved and, as a result, EWS response times are now reviewed on an individual basis. The reason for failure to achieve target response time is examined to reduce repetition. This has led to a significant improvement in recorded performance.	+
Response within 6 minutes	2,558	2,558	51	70	813		
% Response within 6 minutes	92%	92%	93%	97%	89.4%		

SO17 Target: No intrusions in the designated most sensitive areas (red zone) of the parliamentary estate

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
No intrusions - Red	New PI		0	0	1	15/09/04 Red Intrusion - 8 Pro-hunt protesters gained entry by deceit to the House of Commons: 3 were stopped by the House doorkeepers but 5 ran into the Chamber of the House; security for which is provided by the House Authorities, to protest. The Security Review is now in the process of being implemented.	=
No intrusions - Yellow			0	3	14		
No intrusions - Brown			2	1	17		

SO17 Target: All personal attack alarm activations are attended within 3 minutes, 80% of the time.

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
Personal Attack alarm activations	56	56	13	14	176	Delays in responses to PAB activations are caused by a combination of need to gain access to locked areas and the time needed to reach remote locations.	+
Responded to within 3 minutes	42	42	5	9	135		
% Responded to within 3 minutes	75%	75%	38%	64%	77%		

SO17 Target: All perimeter alarm activations are attended within 3 minutes, 80% of the time.

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
Perimeter Alarm activations	283	283	316	471	5,538	As a result of Security Review SO17 has modified its procedures for responding too and counting Perimeter Alarm activations. This has led to the apparent increase in YOY volumes.	+
Responded to within 3 minutes	191	191	295	451	5,222		
% Responded to within 3 minutes	67%	67%	93%	96%	94%		

SO17 Target: Strangers' Gallery: Offensive weapons seized from visitors not to exceed 5% of the total seized on the Parliamentary Estate

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
Total No. of weapons seized (on the Estate)	334	334	18	25	356	Weapons seized on the Parliamentary Estate during: February 2005 - 16 knives, 1 ammunition and 1 sword stick. March 2005 - 22 knives, 3 sprays.	=
No. weapons seized at Strangers' gallery	7	7	0	0	2		
% seized at Strangers Galleries	2%	2%	0%	0%	0.6%		

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3

To enhance community contribution to the Counter Terrorism effort

SO13 Target: 85% of Hotline calls to be answered within set time.

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
No. of Hotline Calls	6,471	6,471	702	507	9,367	Since the distribution of the Home Office pamphlet "Preparing for emergencies - What you need to know" (August 2004) there has been a substantial increase in the number of calls to the Terrorist Hotline. Additionally, the new "if you suspect it, report it" publicity campaign commenced on 8 February 2005 leading to improved response from the public.	=
Answered within set time	5,895	5,895	625	451	8,444		
Performance against Target	91%	91%	89%	89%	90%		

4

To make London's airports and other key sites a hostile environment for criminal and terrorist activity

SO16 Target - Residential protection - in hotels supplied at the request of Special Branch 100% of the time

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
Request from Special Branch	262	262	16	17	139	Requests for residential protection fluctuate dependent on events. In the year 2003/4 London hosted a State visit by the US President which led to a higher demand for residential protection..	=
Residential protection supplied	262	262	16	17	139		
% Residential protection supplied	100%	100%	100%	100%	100%		

SO16 Target: Armed protection for ceremonial and state events 85% of the occasions requested

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
Requests for armed protection	257	257	0	1	16	In the financial year 2004/5 there have been: 13 Ceremonial events 3 State events.	=
Armed protection supplied	257	257	0	1	16		
% Armed protection supplied	100%	100%	N/R	100%	100%		

SO18 Target: 0 terrorist attacks in London

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
Number of Terrorist Attacks recorded at Heathrow Airport	0	0	0	0	0	Airport Command continues to develop its response to potential terrorist attacks - for instance - introducing increased perimeter patrols to counter reconnaissance by terrorists.	=

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Add. Sustaining delivery

SO19 Target: 60% of Armed Response Vehicle (ARV) operational time to be spent on Directed Patrol

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
Total time (hrs) ARVs available (under SLA)	Not Available	22,608	3,748	3,859	43,347	There were about 1000 ARV deployments per month in the reporting year with SO19 failing to achieve the 60% directed patrol target by a small margin in Sep 2004 and March 2005	-
Actual time (hrs) ARVs on Directed Patrol	Not Available	15,555	2,262	2,292	27,989		
% time ARVs on Directed Patrol	Not Available	69%	60%	59.4%	65%		

SO19 Target: Training: To provide a service deemed satisfactory or better 90% of the time

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
Yes	Revised	13,100	6,724	5,815	53,405	Firearms Branch has substantially increased its volume of training due to increases in staffing and external demands. The measurement of training has also been revised leading to an apparent increase in YOY volumes.	=
No	Questionnaire from Nov. 2003	270	77	100	1,071		
Not applicable or not completed		1,030	639	437	4,649		
% Yes - Satisfactory		91%	90%	92%	90%		

SO4 Target: National Security Vetting - enquiries to be completed within 5 working days 80% of the time

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
Enquiries received	148,341	148,341	8,782	9,162	118,885		=
Completed within 5 working days	147,196	147,196	8,694	8,796	117,334		
% Completed within 5 working days	99%	99%	99%	96%	99%		

SO4 Target: Method Index - accept and undertake suitable search requests within 2 working days 80% of the time

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
Search requests	7,165	7,165	37	48	601	SO4 carried out a review of the operation of Method Index in order to determine the reason for the YOY reduction in use by investigating officers.	+
Completed within 2 working days	6,292	6,292	35	48	554		
% Completed within 2 working days	88%	88%	95%	100%	92%		

SO4 Target: Character Enquiries - 90% of background checks to be completed within 10 working days

	Apr 03- Mar 04	2003 - 2004	Feb 2005	Mar 2005	FYTD 2004/5	Comments	Trend
Background checks	435,688	435,688	37,458	42,992	459,889	The recovery plan aimed at improving CEC staffing appears to have begun to improve Character Enquiries performance at the end of the reporting year.	+
Completed within 10 working days	420,453	420,453	15,800	26,733	354,646		
% Completed within 10 working days	97%	97%	42%	62%	77%		