

Appendix 1

Introduction

This is the final Corporate Performance Report for the 2005/06 Financial Year.

What's included? Below each of the seven Policing Plan objectives there is a list of policing plan performance indicators - marked PP. Statutory Performance Indicators – marked SPIs are also included under the relevant Objective. Other indicators (Human Resource and Resources priorities) are grouped at the end.

The information compares the target with the performance during the period year to date (PYTD) and the rolling 12 months where this is available. The rolling 12 months figure balances the PYTD data, as it is not distorted by seasonal factors, which may affect the PYTD figure.

How is performance assessed? A traffic light system denotes the following:

Green - performance is on or above target,

Amber - minor variation from the target (within 10%),

Red - variation from target is greater than 10 percent.

What happens if a traffic light glows red? If a performance assessment is shown red, a short note explaining the reasons why will be included. Where MPA and MPS officers agree that there is a real problem (i.e. not a seasonal increase), further information will be provided showing the trend over time, and to assess whether remedial action is needed to hit the target. If PPRC feel that the problem is serious enough, then we can produce a more detailed report for a future meeting that will contain further analysis and proposed actions.

New for 2005/06: Home Office iQuanta rankings are now included where relevant. In this, the Metropolitan Police is compared against its Most Similar Forces (MSF) and it's rank (1 – best; 5 – worst) shown. In addition, the electronic version of this document now includes links from the traffic light summary page to the relevant piece of the document.

Appendix 1 Corporate Performance Report: Summary of Performance against Targets

April - February 2005

OBJECTIVE 1: TERRORISM

-  Terrorist scene management: 98% against 90% target
-  Special Branch operations: 98% against 70% target
-  Intrusions into Parliamentary & Royal Estates: None
-  Security reviews into critical buildings: 100%/89% complete (Priority 1/2)
-  Calls to the Anti Terrorism Hotline: 78% in target time

OBJECTIVE 2: GUN CRIME

-  Gun Enabled crime SD rate: 21.2% against 20% target
-  Reducing Gun Crime: -4% target, performance at +4.2%

OBJECTIVE 3: SPECIALIST CRIME

-  Assets recovered for seizure: £35.2m against £5m annual target
-  Criminal networks disrupted: 9.6 per month, 4.2 per month target

OBJECTIVE 4: NEIGHBOURHOOD SAFETY

-  SD Rate for domestic burglary: at 16.8% against 14% target
-  SD Rate for Motor Vehicle Crime: at 6.9% against 6% target
-  % people perceiving high levels of drug dealing: 31% against <34% target
-  Child road casualties: down 16% against 5% reduction target
-  % people perceiving high levels of anti-soc behaviour: 26%, with <29% target
-  Road casualties: Apr-Dec casualties down 2% against 4% target
-  BCS Comparator Crime: down 0.9% against 5% reduction target
-  Burglaries per 1000 h/holds off 4% reduction target (+1.7%)
-  Vehicle crime per 1000 pop off 8% reduction target (up 1.2%)

OBJECTIVE 5: CRIMINAL JUSTICE

-  Number of offences brought to justice (OBTJ): 14,977 so far, target 13,350 monthly average
-  TNO Sanction detection rate at 18.0% against 16.6% target
-  Percentage of victims & witnesses satisfied: 79% (target 68%)
-  Owned outstanding warrants below 10.9k target at 9.4k
-  Residential outstanding warrants below 9,819 target at 8,668
-  Percentage of ineffective trials: target 25%, performance 25%

OBJECTIVE 6: CITIZEN FOCUS

-  Crime victims satisfied with their contact with police: 86%
-  Crime victims satisfied with action taken by police: 77%
-  Crime victims satisfied with police provision of information: 59%
-  Crime victims satisfied with treatment by police: 92%
-  Crime victims satisfied with overall service provided: 79%
-  Victims of racist incidents satisfied with overall service: 73%
-  Satisfaction with overall service: White victims (80%) & BME victims (73%)
-  People who think their local police do a good job: 53%, against 51% target
-  External 999 Calls answered in target time: 85% is within target
-  Standard Telephone calls answered in target time: 48% (target >42%)
-  Immediate incidents attended within 12 mins: target 71%, performance 67%
-  Soonest graded incidents attended in 1hr: target 53%, performance 48%

OBJECTIVE 7: VIOLENCE

-  Sanction detection rate for robbery at 13%, target is 12%
-  Rape sanction detection rate at 31%, target 27%
-  Racist crime detection rate at 40%, target 36%
-  GBH & ABH SD rate at 15%, target 15%
-  Racist crime SD rate at 24%, target 21%
-  Domestic violence SD rate target 27%, performance at 28%
-  Domestic violence detection rate 61%, target is 60%
-  Homophobic crime detection rate 39%, target is 37%
-  Homophobic crime SD rate at 21.6%, target is 22%
-  GBH and ABH excl. DV/Hate crime 4% reduction currently up 10%
-  Robbery reduction target -2%, currently up 16.1%
-  Rape detection rate at 36%, target 38%
-  Violent crime reduction target -2%, currently up 0.4%
-  SD rate for violent crime 25% target, performance to date: 23%

BUSINESS GROUP STRATEGIES

-  Police officer sickness target 0.67 days per month, 0.6 days performance
-  Efficiency Savings: £101m forecast by end of year (target £75m)
-  Female officers compared to overall strength: target 20%, latest 20%
-  Police staff sickness target 0.75 days per month, currently 0.82 days
-  Proportion of recruits from B&ME groups: 13% against 29% target

Performance Assessment Key

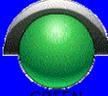


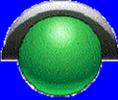
Blue background of green traffic light indicates the MPS has achieved 10% or better than target
 Performance Yr (PY) = April 2005-March 2006 unless otherwise stated in ()s next to the indicator. Rolling 12 months = 12 months ending at the same time as the PYTD period.
Population based data reflects 2003 Mid-Year Estimates.
 Further information regarding iQuanta and MSFs is contained on the summary page, left hand column.

Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PY	ROLLING 12 Months	Performance Assessment
Objective 1: To minimise the risk from terrorist activities and to maintain an effective response to terrorist incidents					
PP	Terrorist incident scene management: suspected or actual incidents achieve a rating of 'appropriate' for scene management	90%	98%		 GREEN
PP	Percentage of other (non-PACE) stop & searches which lead to arrest by ethnicity of the person stopped - White Black & Ethnic Minority (B & EM) Communities	No target set	1.1%		
			2.7%		
PP	Special Branch planned operations against priority targets	70%	98%		 GREEN
PP	To provide a high-quality service to calls made to the Anti-Terrorism Hotline - calls answered within a set time	85%	78%	N/A	 RED
PP	Number of intrusions into key designated areas of the Royal Palaces and Parliamentary Estate.	0	0		 GREEN
PP	Number of completed security reviews of buildings designated 'mission critical': Priority 1 Priority 2	100%	100%	N/A	 GREEN
		100%	100%	N/A	
	<i>Following a review of the critical buildings list since the July terrorist attacks, the prioritisation of the most critical buildings have been updated. This performance indicator has therefore been amended to include those buildings given the two highest priority levels.</i>				

Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PY	ROLLING 12 Months	Performance Assessment
Objective 2: To reduce the level of gun crime					
PP	Reduce the level of gun enabled crime Click here to see Gun Crime Chart	4% reduction	+4.2%	+4.2%	 RED
PP	The sanctioned detection rate for gun enabled crime	20%	21.2%	21.2%	 GREEN
Objective 3: To disrupt organised criminal networks, the activities they are involved in and to seize their assets in order to reduce harm to neighbourhoods and communities					
PP	The value of assets identified by Court order for seizure	£5million	£35.2m		 GREEN
PP	The number of organised criminal networks disrupted	4.2 per month	9.6		 GREEN
PP	The number of cases where assets are restrained or cash seized	No baseline measure	207		

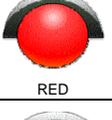
Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PY	Rolling 12 months	Performance Assessment
Objective 4: To improve neighbourhood safety					
SPI 3c	Percentage of PACE stop and searches which lead to arrest by ethnicity of the person stopped (White/B &EM) White B & EM Communities <i>Data refers to April to February</i>	No target	11.6% 12.3%	11.5% 12.1%	
SPI 4a	From the British Crime Survey, the risk of personal crime <i>The MPS is ranked 5th in its MSF for the risk of personal crime</i>		8.5%		(Yr to 31 Dec 2005)
SPI 4b	From the British Crime Survey, the risk of household crime <i>The MPS is ranked 2nd in its MSF (previously 4th in group)</i>		19.4%		(Yr to 31 Dec 2005)
SPI 5a	Domestic Burglaries (SPI is per 1,000 households) Click here for Res Burg Chart	4% reduction SN N-SN	+1.7% +2% +2%	+1.7%	 RED
SPI 5d	Vehicle crime (SPI is per 1,000 population) Click here for Vehicle Crime Chart	8% reduction SN N-SN	+1.2% +2.0% +4.4%	-0.6%	 RED
SPI 9a	Number of people killed in under 30 days or seriously injured in road traffic collisions (to Dec) (Monthly Average) <i>(per 100 million vehicle km travelled).</i>	4% reduction 4% reduction	-2%	-12%	
SPI 10a	From the British Crime Survey, the fear of crime: % of people worried about burglary - <i>The MPS ranks 4th in its MSF</i> % of people worried about car crime - <i>The MPS ranks 2nd in its MSF</i> % of people worried about violence - <i>The MPS ranks 5th in its MSF</i>	No targets set	18.4% 18.4% 26.3%		(Yr to 31 Dec 2005)

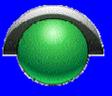
Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PY	Rolling 12 months	Performance Assessment
SPI 10b	From the British Crime Survey, people's perceptions of anti-social behaviour (% perceiving high levels of ASB) <i>The MPS is ranked 4th in its MSF. It is hoped that the continued roll-out of the Safer Neighbourhoods will improve the situation. Safer Neighbourhoods work with communities and local partners to tackle disorder and other forms of anti social behaviour, reduce crime and provide reassurance to their localities.</i>	Improve on 2004/05 - 29%	25.6% (Yr to 31 Dec 2005)		 GREEN
SPI 10c	From the British Crime Survey, people's perceptions of local drug use/drug dealing (% perceiving high levels of drug use/dealing) <i>The MPS is ranked 4th in its MSF. See below regarding action against crack houses.</i>	Improve on 2004/05 - 34%	30.9% (Yr to 31 Dec 2005)		 GREEN
SPI 11a	Percentage of police officer time spent on frontline duties <i>This is a proxy measure, using CARM (Computer Aided Resource Management) instead of activity sampling as used in Home Office calculation of the SPI.</i>	Target: as per MPS staffing plans	72%	72%	
	Visible uniformed operational police hours compared to 2004/05 - <i>large increase in visibility across all boroughs for the year to date, as a response to 7/7.</i>	None	+5.5%	NA	
PP	Reduction in 10 BCS comparator crimes: Click here to see a BCS Chart <i>The MPS is ranked 2nd in its MSF (in the previous PPRC report, it was ranked 3rd). The off target performance is mainly due to rises in domestic burglary, robbery and violence. BCS crime has been above the target since April.</i>	-5%	-0.9%	-0.9%	 RED
PP	The number of crack house closure orders obtained and The number of crack house closures as a result of those orders (both April - January)	No baseline	155 158		
PP	Sanction detection rate for domestic burglary	14%	16.8%	16.8%	 GREEN
PP	Sanction detection rate for vehicle crime	6%	6.9%	6.9%	 GREEN
PP	Reduction in the number of child casualties as per Mayor's London Road Safety Plan (September)	5% reduction	-13%	-14%	 GREEN
MPA Area Of Interest	Change in number of CAD Disorder Calls: Safer Neighbourhoods areas Non Safer Neighbourhoods areas		-4% -2%		

Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PYTD	Rolling 12 Months	Performance Assessment
Objective 5: To improve our contribution to the Criminal Justice System					
SPI 6a	Number of notifiable/recorded offences brought to justice (OBTJ)	13,350 monthly average	15,074	15,074	 GREEN
SPI 6b	Percentage of offences brought to justice: <i>The MPS is ranked 5th in its MSF.</i>	Target is subsumed in SPI 6a above	18.4%	18.4%	
SPI 7a	Percentage of notifiable offences resulting in a sanction detection - <i>The MPS is ranked 5th in its MSF.</i>	16.6%	18.0%	18.0%	 GREEN
		Click here to see TNO Detections Chart			
PP	The percentage rate of ineffective trials	25%	25%		 GREEN
PP	The number of outstanding warrants	10,956 (OWNED) 9,819 (RESIDING)	9,406 8,668	N/A N/A	 GREEN
PP	Percentage of victims and witnesses satisfied - <i>This is the same indicator as SPI1e, shown in more detail in Objective 6.</i>	Improvement on 68%	79%		 GREEN

Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PY	Rolling 12 Month	Performance Assessment
Objective 6: To improve the citizen experience in their contacts with the Police.					
SPIs 1& 3a-b General	Fairly+Very+Completely satisfied / Very+Completely satisfied - Analysis refers to 'satisfied+very+completely' unless otherwise stated - MSF ranks for year ending Sept 2005 All 7 SPIs show noticeable improvement on the previous year's data. Home Office's changes to the ordering of the responses to the questions may have had a positive impact but the MPS has improved more than its MSF average on all these SPIs.		2005/06		
SPI 1a	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to making contact with the police	Improve on (2004/05) 82% / 47%	86% / 56%		 GREEN
SPI 1b	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to action taken by the police	Improve on (2004/05) 64% / 37%	77% / 45%		 GREEN
SPI 1c	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to being kept informed of progress	Improve on (2004/05) 48% / 22%	59% / 28%		 GREEN
SPI 1d	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to their treatment by staff	Improve on (2004/05) 86% / 59%	92% / 68%		 GREEN
SPI 1e	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to the overall service provided	Improve on (2004/05) 68% / 39%	79% / 48%		 GREEN
SPI 2	From the British Crime Survey, the percentage of people who think their local police do a good job <i>The MPS is 1st in its MSF group for public satisfaction with local policing. Because of the speed of the roll out of SNs, the split between them and NSNs is only available for Q1 in 2005/06 PAS when there was no difference between SN and Non-SN areas.</i> Safer Neighbourhoods areas Non-Safer Neighbourhoods areas	Improve on final 2004/05 - 51% Better on SN areas	53% (BCS) 52% (PAS) 52% (PAS)	(Yr to 31 Dec 2005)	 GREEN

Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PY	Rolling 12 Month	Performance Assessment
Objective 6: To improve the citizen experience in their contacts with the Police.					
SPI 3a	Satisfaction of victims of racist incidents with respect to the overall service provided	Improve on (2004/05) 59% / 31%	73% / 50%		 GREEN
SPI 3b	From SPI 1(e) comparison of satisfaction by ethnicity with respect to the overall service provided White Victims Black & Minority Ethnic Victims	Improve on (2004/05) 70%/42% 63%/32%	80%/49% 73%/42%		 GREEN
PP	Percentage of Subject Access Requests responded to within target time	40 Calendar Days	78%	78%	
PP	Percentage of Freedom Of Information Act requests answered in target time	20 Working Days	83%	83%	
PP	Percentage of incoming external 999 telephone calls answered within target time	80%	85%	85%	 GREEN
PP	Percentage of incoming external standard telephone calls answered within target time	42%	48%	48%	 GREEN
PP	Percentage of 'immediate' graded incidents attended within 12 minutes	Maintain 04/05 performance 71%	67%	67%	 RED
PP	Percentage of 'soonest' graded incidents attended within one hour:	Maintain 04/05 performance 53%	48%	48%	 RED

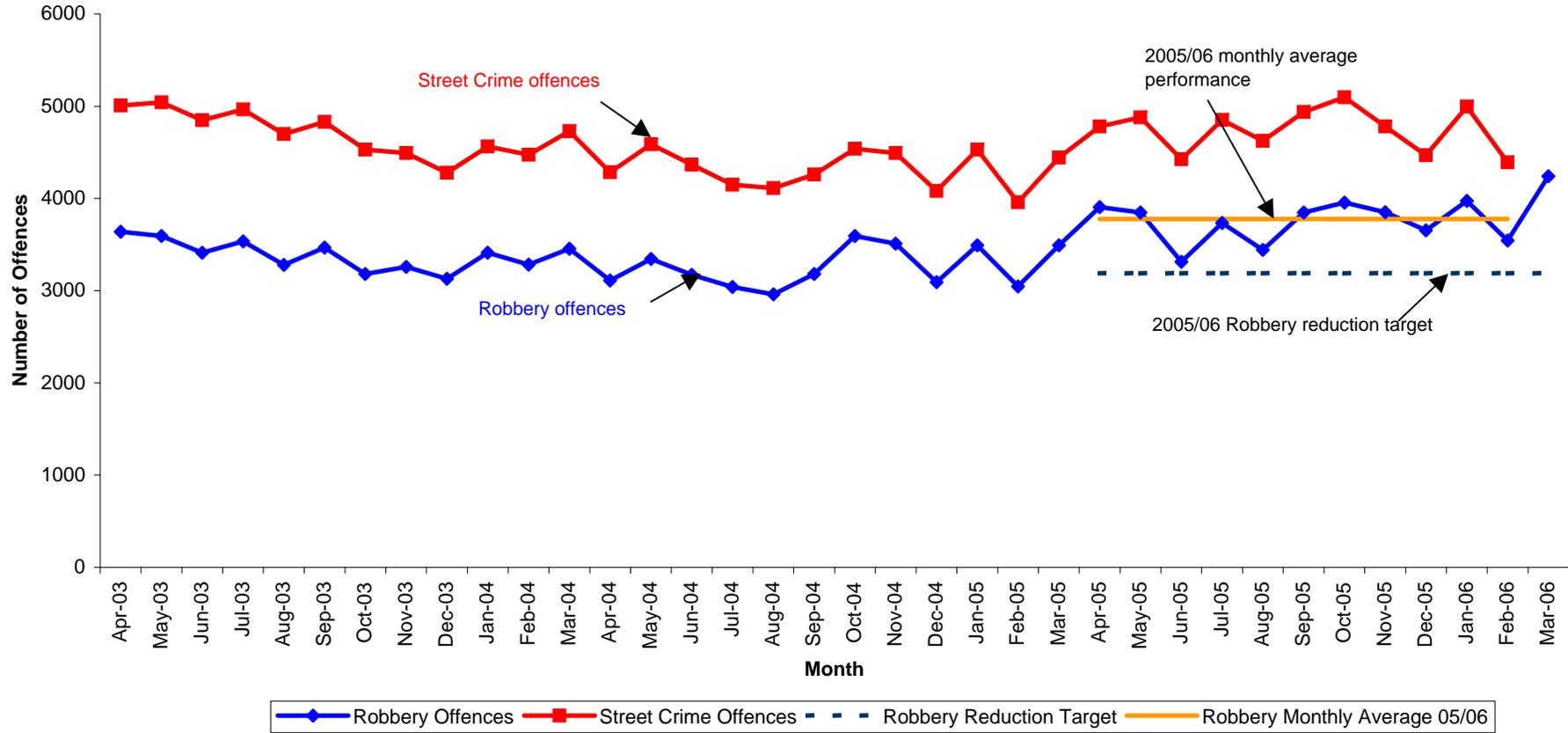
Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PY	Rolling 12 Months	Performance Assessment
Objective 7: To reduce the level of violence and increase the number of violent offenders brought to justice					
SPI 3d	Sanction Detection rate for violence against the person offences by ethnicity: White Victims B&ME Victims		19.5% 15.0%	19.5% 15.0%	
SPI 5b	Violent crime per 1,000 population <i>The MPS is 5th in its MSF.</i> Click here to see a Violent Crime chart	2% reduction VAP SN VAP N-SN	+0.4% -3% -2%	+0.4%	 RED
SPI 5c	Robberies (SPI is per 1,000 population) <i>The MPS is 5th in its MSF group.</i> Click here for Robbery Chart	2% reduction SN N-SN	+16.1% +15% +19%	+16.1%	 RED
SPI 5e	Life threatening and gun crime (Monthly Average)		577 +1%	577	
SPI 8a	Percentage of domestic violence incidents with a power of arrest where an arrest was made related to the incident <i>Performance has been continually improving for this indicator since September</i>		57%	57%	
PP	Sanction detection rate for violent crime	25%	23%	23%	 RED
PP	GBH and ABH excluding domestic violence and hate crime (per 1,000 pop) <i>Performance is some distance from the target. Last year, classification changes were made which moved many crimes from common assault into ABH. Therefore the distance from the target has been calculated against an adjusted figure for 2004/05 rather than the actual one.</i>	4% reduction	+10.3%	N/A	 RED
PP	Sanction detection rate for GBH and ABH excluding domestic violence and hate crime <i>The SD rate for GBH & ABH has been rising since the start of the financial year.</i>	15%	15%	15%	 GREEN

Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PY	Rolling 12 Months	Performance Assessment
PP	Sanction detection rate for all robbery <i>The MPS is ranked 5th in its MSF group for robbery sanction detections.</i>	12%	13%	13%	 GREEN
PP	Total detection rate for rape	38%	36%	36%	 RED
PP	Sanction detection rate for rape <i>The sanction detection rate is more meaningful than the total detection rate. The latter includes detections where no legal proceedings were taken against the 'detected' person while the former is limited to detections where there was legal action (a 'sanction') against someone.</i>	27%	31%	31%	 GREEN
PP	Total detection rate for racist crime	36%	40%	40%	 GREEN
PP	Sanction detection rate for racist crime <i>There have been six consecutive increases in the monthly SD rate for racist crime.</i>	21%	24%	24%	 GREEN
PP	Total detection rate for homophobic crime	37%	39%	39%	 GREEN
PP	Sanction detection rate for homophobic crime	22%	21.6%	22%	 RED
PP	Total detection rate for domestic violence	60%	61%	61%	 GREEN
PP	Sanction detection rate for domestic violence	27%	28%	28%	 GREEN

Performance Indicator ID	Indicator	2005/06 TARGET	2005/06 PYTD	Rolling 12 Months	Performance Assessment
Business Group Strategies: Becoming an employer of choice					
SPI 3e	Proportion of police recruits from B&ME groups -	29%	13%	13%	 RED
	Proportion of people from B&ME groups in economically active population		26%	26%	
SPI 3f	Ratio of officers from black & minority ethnic groups resigning to all officer resignations - <i>This is an improvement on the rate of 2.2 for 2004/05</i>		1.86 :1		
SPI 3g	Percentage of female officers compared to overall force strength	20%	20%	NA	 GREEN
Business Group Strategies: Using people effectively					
SPI 13a	Average number of working hours lost per month due to sickness per police officer	0.67 days per month	0.60	0.60	 GREEN
SPI 13b	Average number of working hours lost per month due to sickness per police staff	0.75 days per month	0.82	0.82	 RED
Business Group Strategies: Delivering cashable and non-cashable efficiency savings					
SPI 12a	Delivery of cashable and non-cashable efficiency targets <i>This is a provisional figure.</i>	£75 million	103m	NA	 GREEN

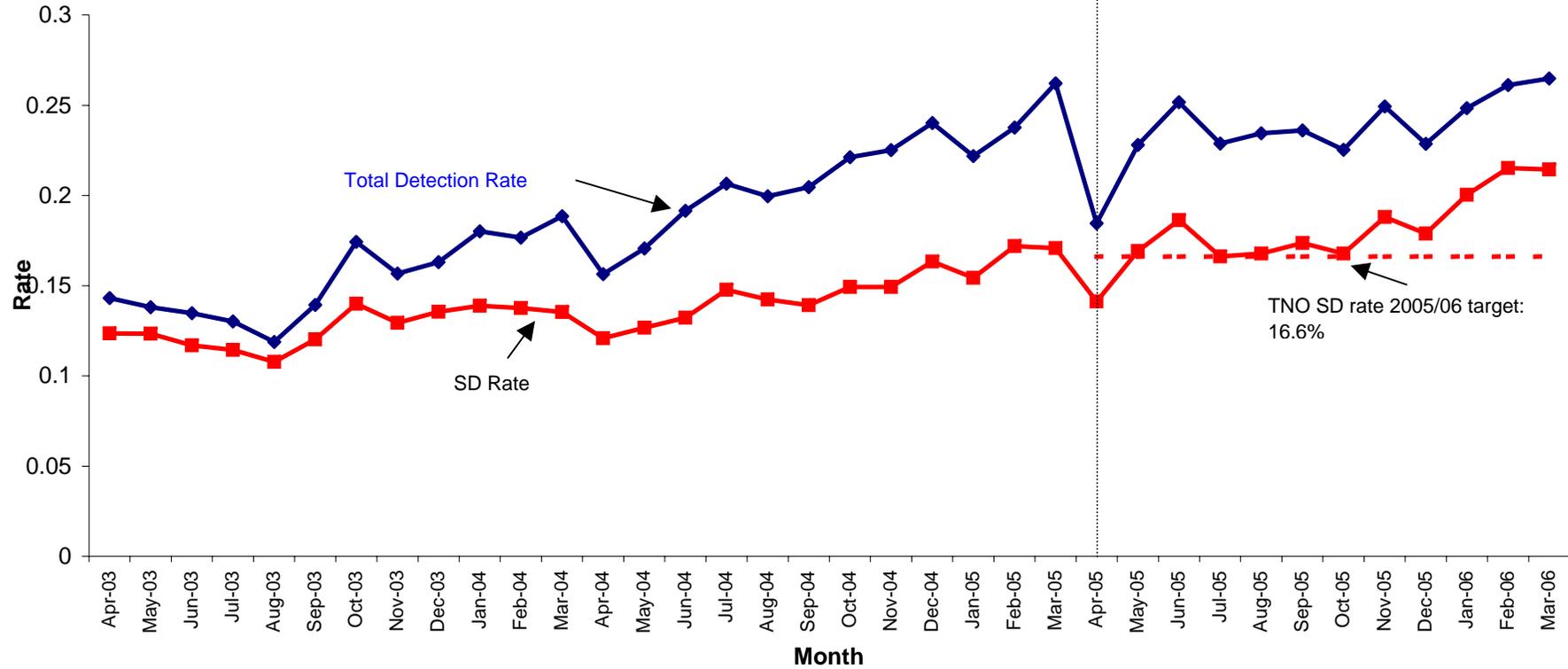
Robbery and Street Crime: Performance

The MPS had a 2% reduction target for robbery, which was missed. There is no target for street crime, but it is charted for illustration.



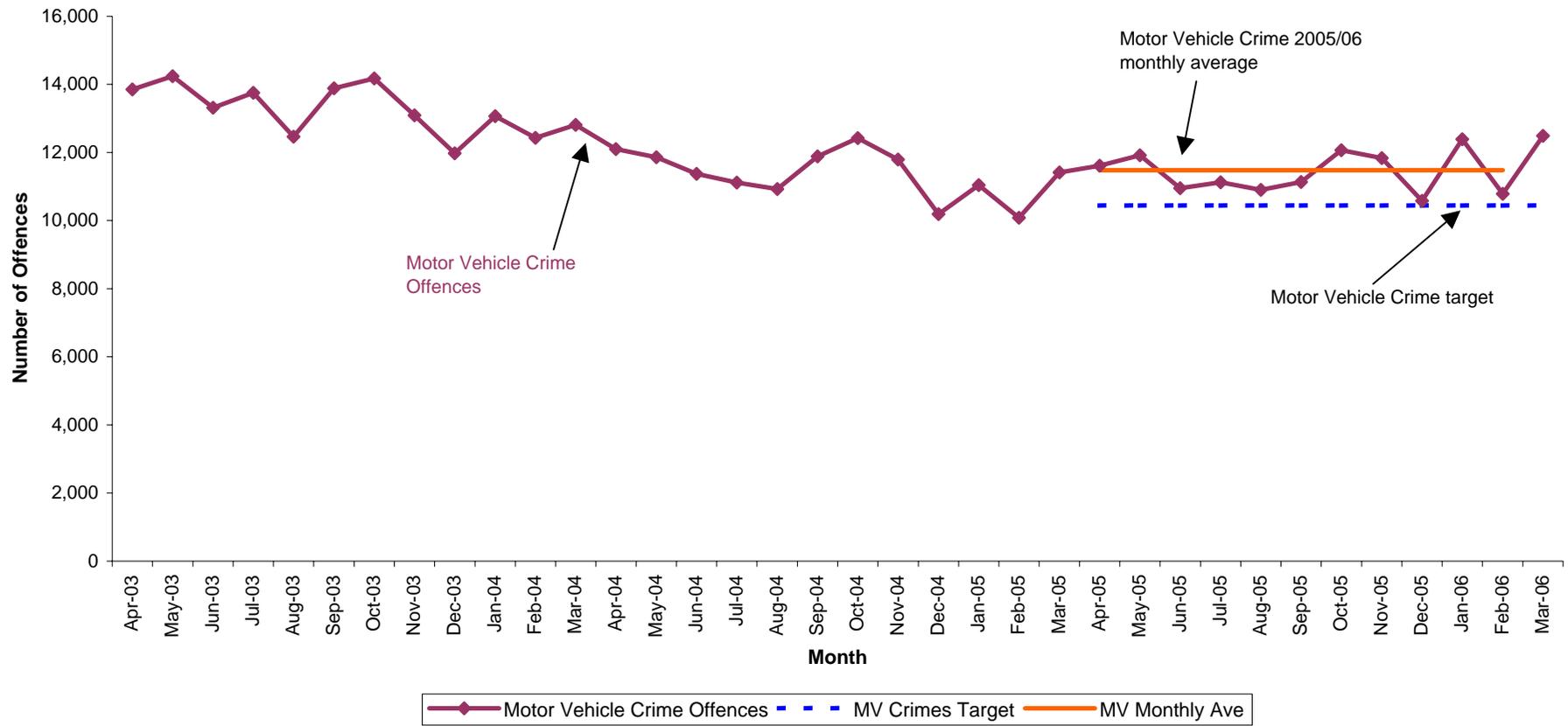
Total Notifiable Offences: Sanction Detection and Detection Rates

The MPS has exceeded its target for sanction detections.



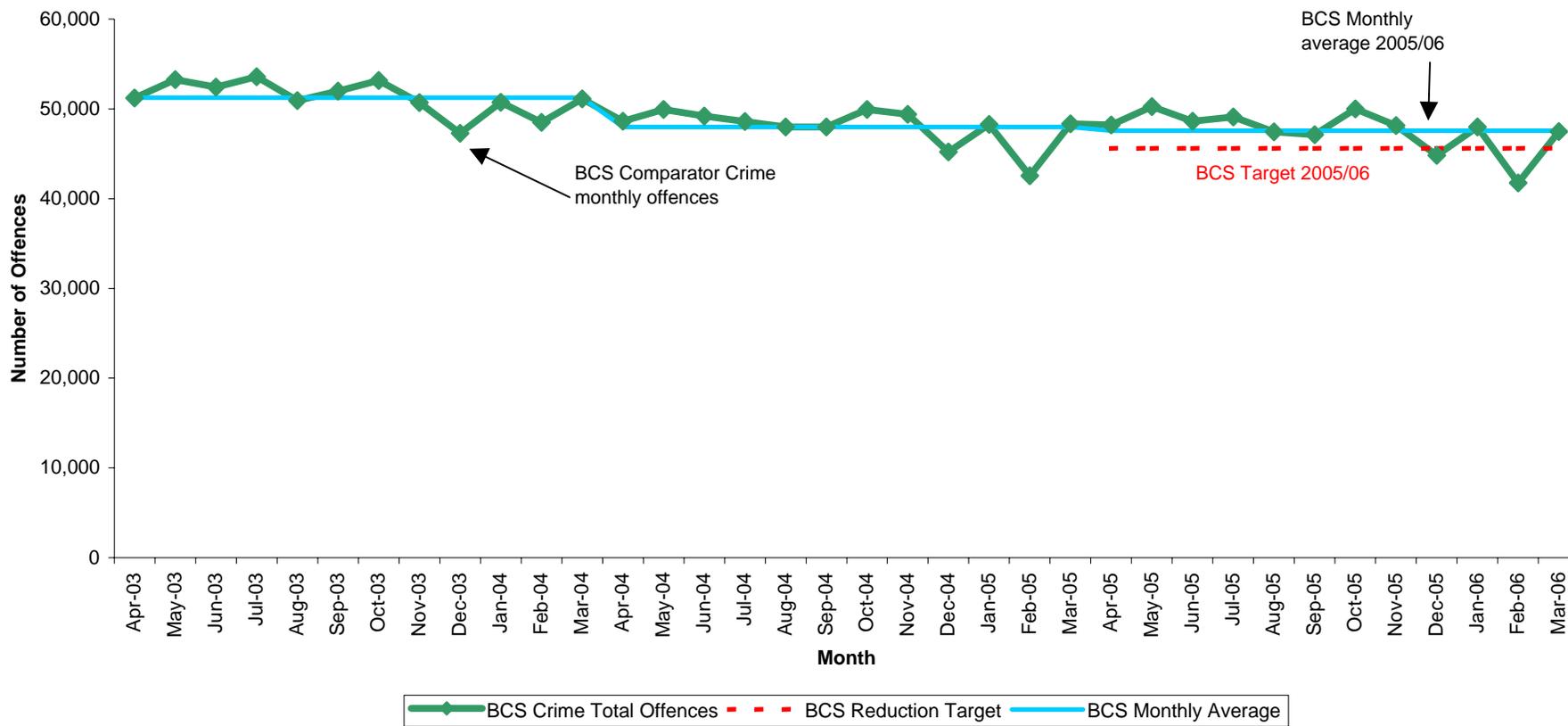
Motor Vehicle Crime: Performance since April 2003

The MPS missed its 8% reduction target for motor vehicle crime.



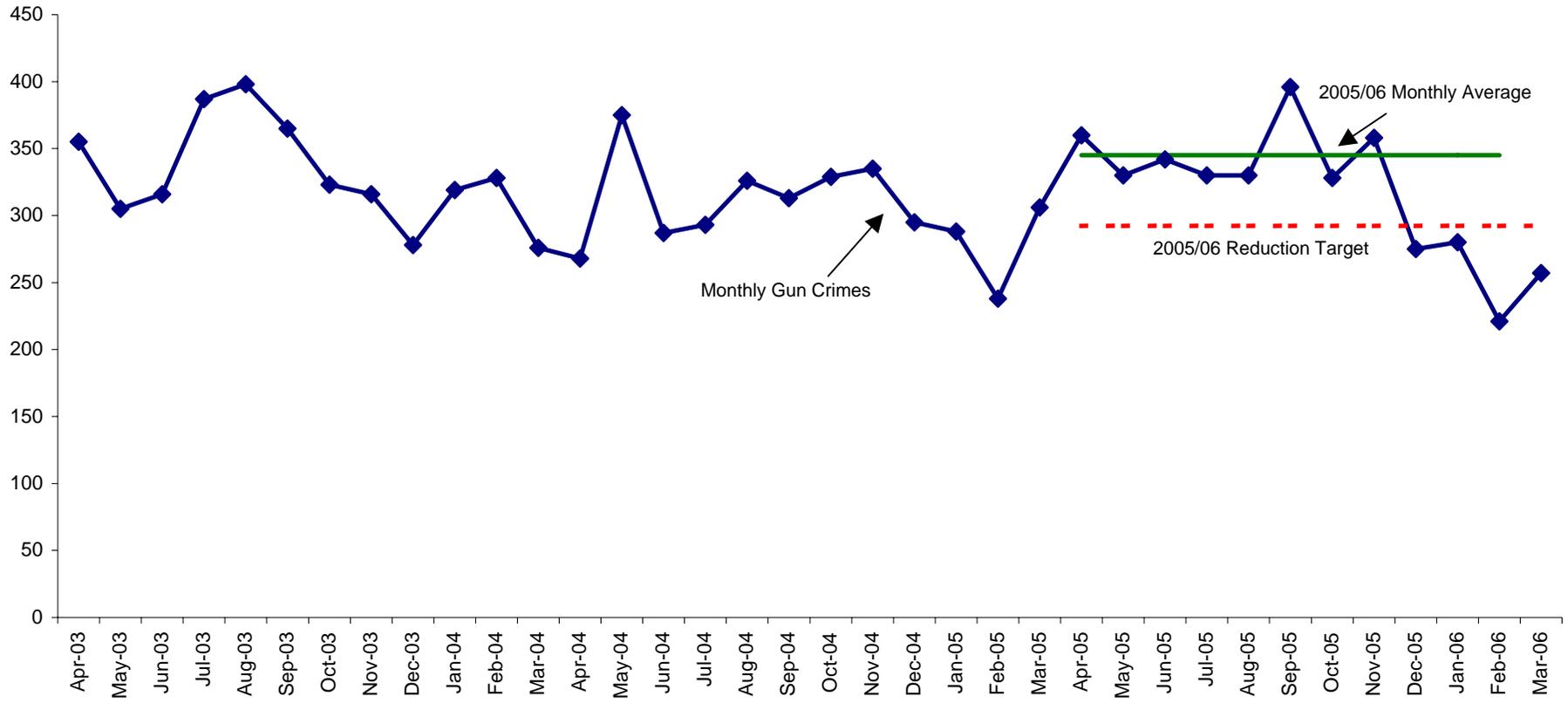
BCS Comparator Crime Offences

The MPS has a reduction target of 5%, at the end of the year, BCS Comparator Crime offences were down 0.9%.



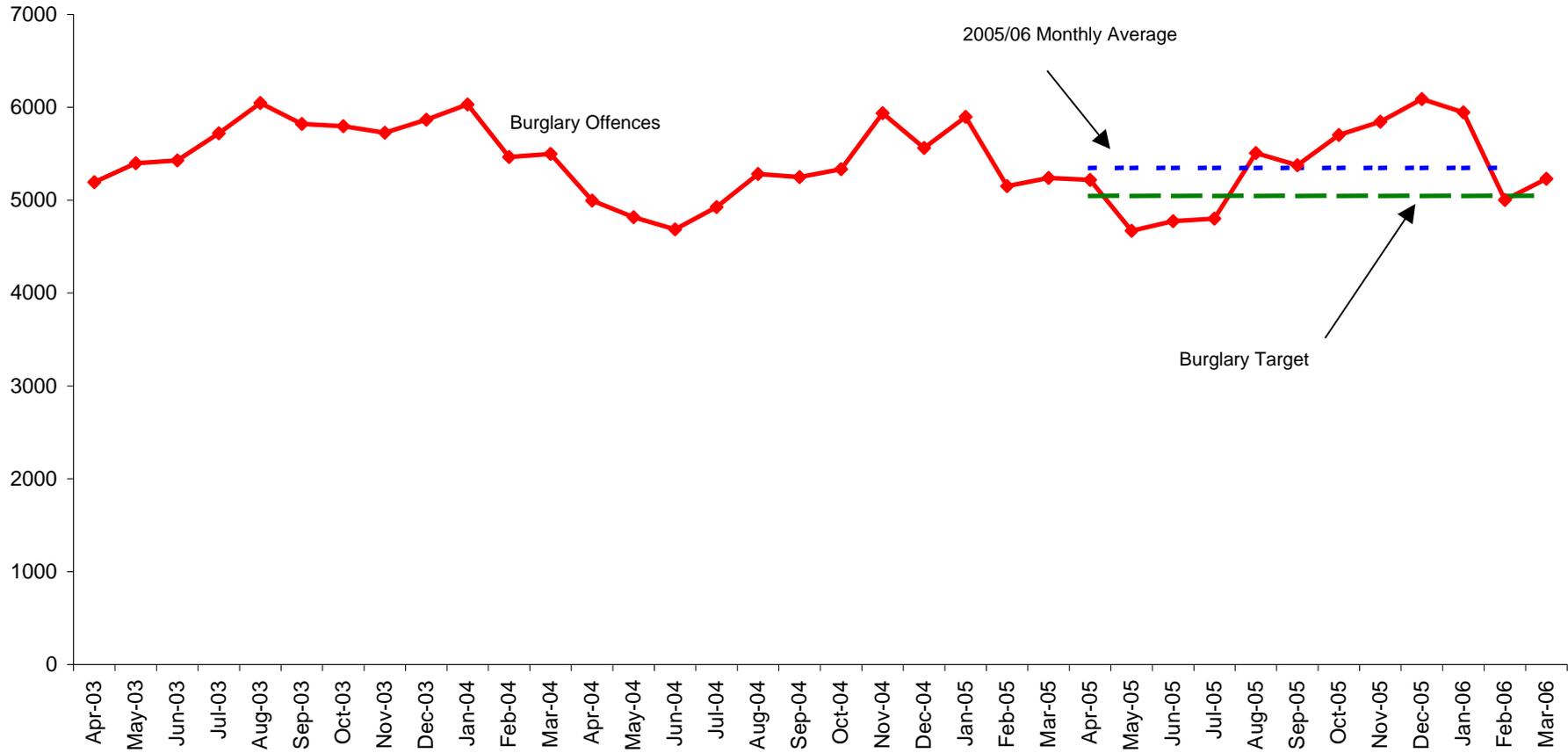
Gun Enabled Crime: April 2003 to Present

MPS has missed the MPA target of a 4% reduction. Gun crime at the end of the year was up 4.2%.



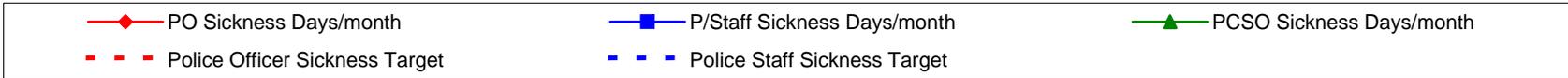
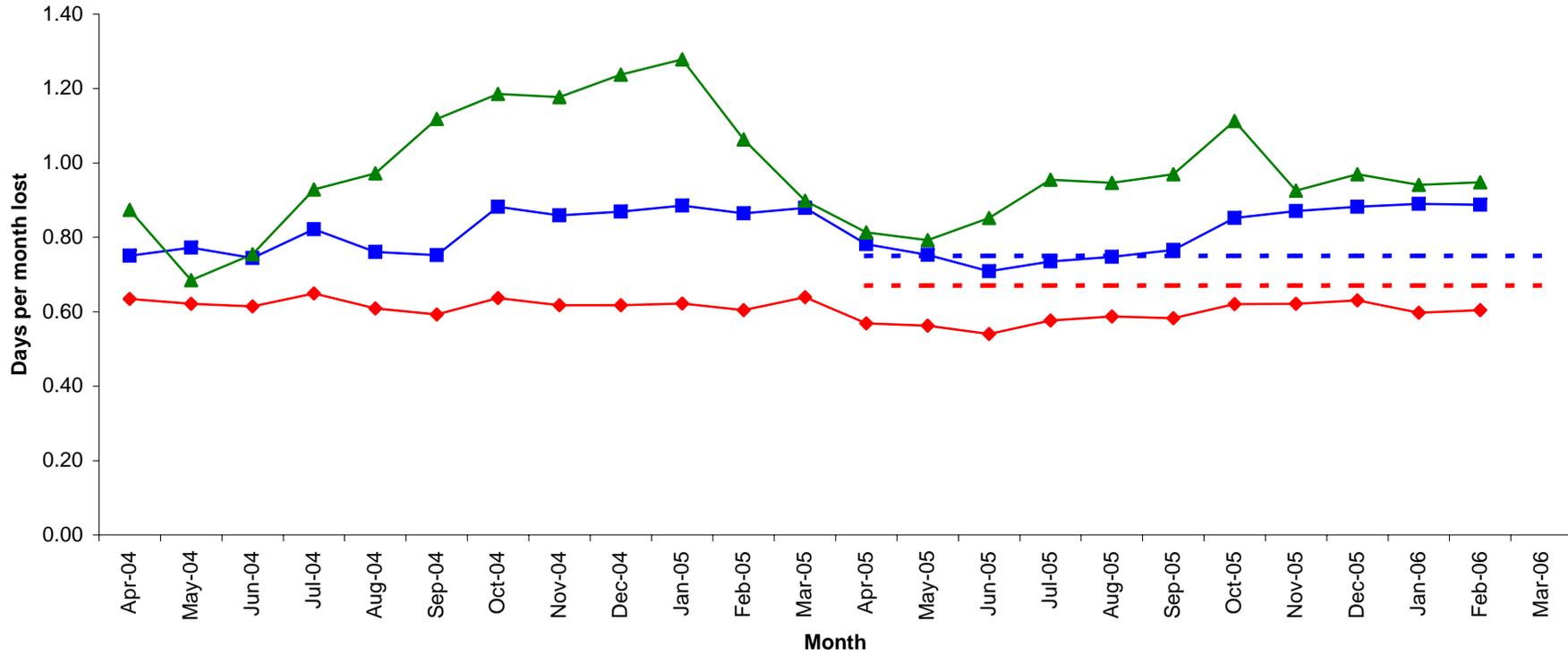
Residential Burglary: Recent Performance

The MPS missed its 4% reduction target for residential burglary, and at the end of the year, offences were up 1.6%.



Police Officer and Police Staff Working Days Lost Through Sickness

Police officer sickness exceeded the target, while police staff and PCSO sickness missed target, and is rising.



Violent Crime: Performance since April 2003
The MPS had a 2% reduction target for violent crime, which was missed.

