

2006/07 Critical Performance Areas

Appendix 2

Area - For 2005/06 unless otherwise stated

	05/06 Performance	06/07 Target '06 decrease	Trend - 05/06
Victim satisfaction w/overall service (SPI 1e)	79%	81%	Up last 3 qtrs
Victims of racist incidents' satisfaction w/ service (SPI 3a)	73%	72%	Up last 3 qtrs
% of police officer time spent on frontline duties (SPI 11) -estimated	69.7%	Monitor	No significant change (April 76.2%)
Per BCS, % people who think anti-social behaviour is a problem (SPI 10b) (12 mos. to Sept'05)	28%	25%	Last qtr 1st improvement after 4 increases
Counter-Terrorism Performance Indicator.	To be developed		
Change in BCS recorded crime basket (PSA 1 proxy) -	-0.9%	-6.3%	No significant change -above target all year (April down 3.7% on last April)
Change in BCS recorded violent crime	-2.7%	-5.0%	Improving since Oct. (April down 3% on last April)
Change in VAP	-2.3%		Improving since Oct. (April down 4% on last April)
Change in robbery	16.1%		No significant change -above 04/05 avg.all year (April up 4.6% on last April)
Crime in most challenging wards	To be developed		
% domestic violence incidents where an arrest was made related to the incident. (SPI 8a)	57%	60%	Going upwards
Gun crime	4.2%	-4%	Significant decline since Nov. (April is 29% down on last April)
Number of criminal networks disrupted monthly average - Provisional	9.6	8.3	Target to be re-examined
Sanction detection rate for notifiable offences (SPI 7a)	18.0%	20%	April '06 rate only 16.7%
The number of offences brought to justice - monthly average (PSA 3)	15,074	14,958	Increasing since Apr. 04 (April 06 rate 13,351)