Draft delivery plans for Citizen Focus, Information Quality & Access and Together for 2007/08

| Strategic Priority: | Citizen Focus |
|---------------------------------|---|
| Desired Outcome: | Citizen Focused Policing is about improving the way the MPS understands, communicates with and engages with its communities, whether as direct users of services or as members of the wider public. It is a way of working that puts the requirements of citizens at the heart of decision-making and is integral to everything we do. |
| Primary Benefits: | To be confirmed in 2007 |
| Key Deliverables for 2007-2008: | To be confirmed in 2007 |
| Contributing to: | |

| Strategic Priority: | Together |
|---------------------|---|
| Desired | Increased public satisfaction and confidence, improved quality |
| Outcome: | of service and partnership working achieved through values |
| | based leadership management training, development and |
| | support. |
| Primary Benefits: | Becoming an employer of choice |
| | Improved management and leadership capability |
| | Improved performance management |
| | Improved organisational learning and sharing |
| | Improved communication |
| | Improved finance and resource management |
| Key Deliverables | To be confirmed |
| for 2007-2008: | |
| Contributing to: | Enabled staff |
| | Cohesive partnership working |
| | Clear communication |

| Strategic Priority: | Information Quality and Access |
|---------------------------------|--|
| Desired Outcome: | To ensure that information that the MPS holds is of high quality, in a format suitable for those who need it and accessible at a time when it is needed. |
| Primary Benefits: | To be confirmed |
| Key Deliverables for 2007-2008: | To be confirmed |
| Contributing to: | Better Use of ResourcesClear Communication. |