

Appendix 3 - Performance Assessment

On target

Marginally below target

Well below target



Blue background of green traffic light indicates the MPS has achieved 10% or better than target

Performance Yr To Date (PYTD) = April-May 2007 unless otherwise stated in ()s next to the indicator. Rolling 12 months = 12 months ending at the same time as the PYTD period.

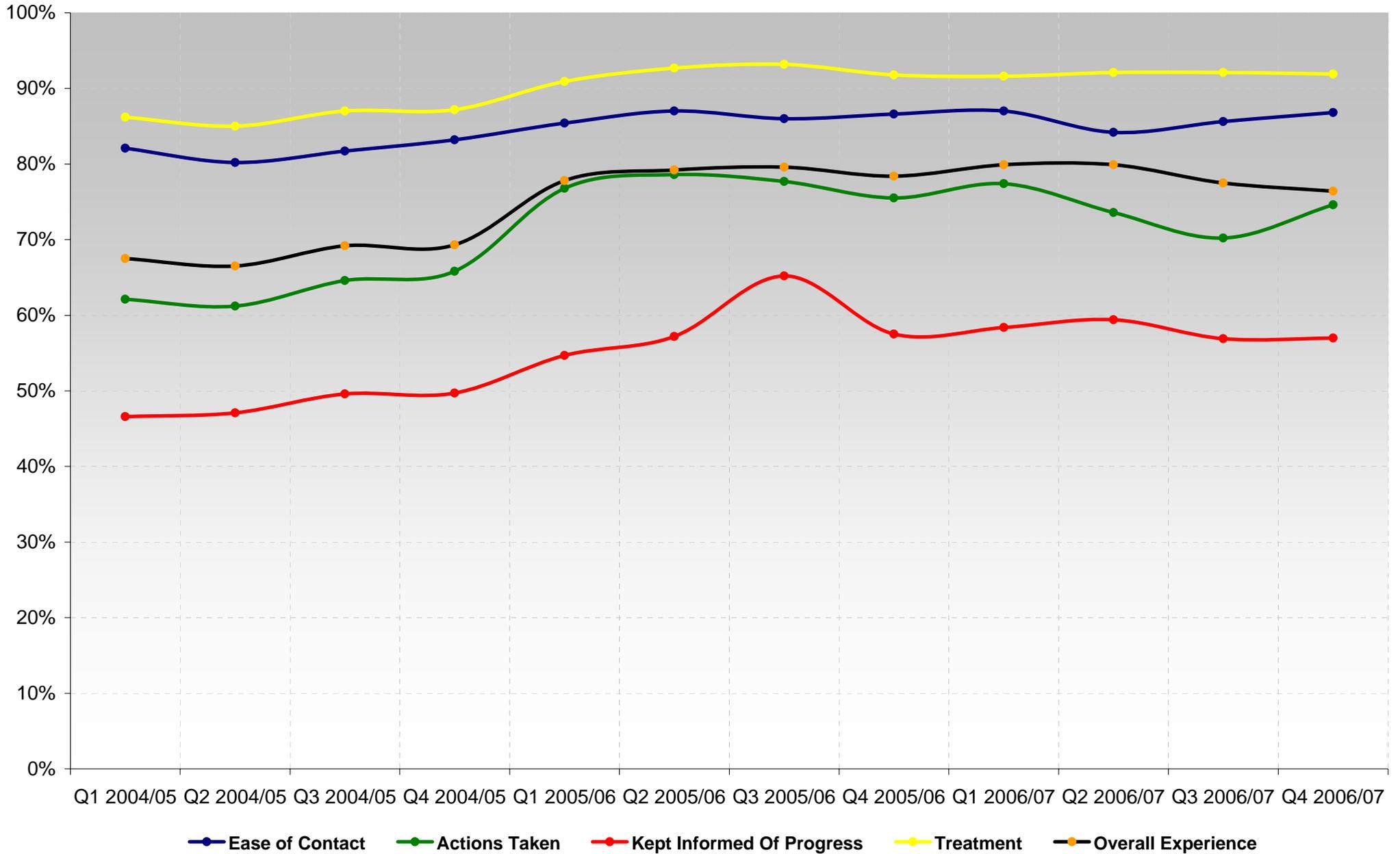
Population based data reflects 2004 Mid-Year Estimates.

Further information regarding iQuanta and MSFs is contained on the summary page, left hand column.

Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
Strategic Priority: Citizen Focus / Counter-Terrorism, Security and Protection					
PP	Emergency calls answered within 10 seconds <i>In April and May 2007, over 425,000 emergency calls have been made to both the NSY Incident Room and the Central Communications Command (CCC) centres.</i>	90%	78%	N/A	 RED
PP	Non-emergency calls answered within 30 seconds <i>93% of non emergency calls to Telephone Operating Centres (TOCs) were answered in target time. 60% of calls to CCC were answered in target time.</i>	90%	84%	N/A	 AMBER
PP	Suspected or actual terrorist incidents to achieve a rating of "appropriate" for scene management	90%	100%	N/A	 GREEN
PP	Explosives officers to attend improvised explosive device and other suspect device calls within set time	95%	100%	99%	 GREEN
PP	Every Safer Neighbourhoods team to receive Counter-Terrorism (CT) briefing by CT intelligence officers within 2 months of appointment <i>The Rolling 12 month data has been affected by the recruitment of 1500 (unusually high) in April 2007, which it was not possible to train within the 2 month deadline.</i>	80%	75%	61%	 AMBER
PP	To increase dedicated coverage of Counter-Terrorism Intelligence Officers (% of London Boroughs) <i>27 boroughs now have CTIOs.</i>	85%	82%	N/A	 GREEN
PP	Calls to the Anti-Terrorist Hotline answered within set time	85%	98%	97%	 GREEN
PP	No intrusions into the Royal residence (red or purple zones)	0	0	0	 GREEN

Crime Victims Survey - Quarterly Results since April 2004

Most indicators are steady, and are all at higher levels in 2006/07 than they were in 2004/05, although there is little change compared with 2005/06.



Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
Strategic Priority: Making Neighbourhoods Safe					
SPI 1a	Using the Crime Victims Survey (CVS), Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to ease of contact <i>Data for all of the Crime Victims Survey indicators is for 2006/07, Q1 of 2007/08 will be available at the next PPRC. The MPS is ranked 5th for this indicator</i>	No Target	86%	86%	
SPI 1b	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to actions taken by police <i>The MPS is ranked 4th for this indicator</i>	No Target	74%	74%	
SPI 1c	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to being kept informed <i>The MPS is ranked 5th for this indicator</i>	No Target	58%	58%	
SPI 1d	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to treatment <i>The MPS is ranked 3rd for this indicator</i>	No Target	92%	92%	
SPI 3a	Using the CVS, satisfaction of victims of racist incidents with respect to the overall service provided <i>The MPS is ranked 5th for this indicator</i>		64%	64%	
SPI 3b	Comparison of satisfaction for white users and minority ethnic groups with respect to the overall service provided White B&ME	No Target	80% 74%	80% 74%	
SPI 3c	Percentage of PACE searches which lead to arrest by ethnicity of person searched White B&ME <i>The trend is steady on this indicator - the latest two months show similar results as the 12 month period.</i>	No Target	11.4% 12.7%	11.5% 12.8%	

Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
Strategic Priority: Making Neighbourhoods Safe					
SPI 3d	<p>Comparison of sanction detection rates for violence against the person offences by ethnicity of victim</p> <p style="text-align: right;">White victims B&ME victims</p> <p><i>Performance is improving for both white and BME victims, although white SD rate has been above 25% every month since August, while BME SDs have not yet hit 25% in any month.</i></p>	No Target	30% 23%	28% 22%	
SPI 4a	<p>Using the British Crime Survey(BCS), the risk of personal crime</p> <p><i>The MPS is ranked 5th in it's MSF group. At this time last year, this was also 9%.</i></p>	No Target	9%	9%	
SPI 4b	<p>Using the British Crime Survey, the risk of household crime</p> <p><i>The MPS is ranked 4th in it's MSF group. At the same time last year, this was 19%.</i></p>	No Target	21%	21%	
SPI 10a	<p>Using the British Crime Survey, the fear of crime (Burglary)</p> <p><i>The MPS is ranked 4th in it's MSF group. At the same time last year, this was 18%.</i></p>	No Target	18%	18%	
SPI 10a	<p>Using the British Crime Survey, the fear of crime (Vehicle Crime)</p> <p><i>The MPS is ranked 3rd in it's MSF group. At this time last year, this was 18%.</i></p>	No Target	19%	19%	
SPI 10a	<p>Using the British Crime Survey, the fear of crime (Violent Crime)</p> <p><i>The MPS is ranked 5th in it's MSF group. At this time last year, this was 26%.</i></p>	No Target	29%	29%	
SPI 10c	<p>Using the British Crime Survey, perceptions of local drug use/dealing</p> <p><i>The MPS is ranked 5th in it's MSF group. At this time last year, this was 31%.</i></p>	No Target	34%	34%	
SPI 11a	Percentage of police officer time spent on frontline duties	No Target	65%		

Appendix 3 Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
Strategic Priority: Criminal Networks					
PP	Number of taskings commissioned regarding criminal networks from the Criminal Networks Prioritisation meeting	Baseline	8		
PP	Percentage of citizens (via Public Attitude Survey) who think that gun crime is a problem <i>No data is yet available for 2007/08. Data here is for Q4 2006/07</i>	No Increase	7%		
PP	Number of criminal networks disrupted impacting on the business community	75	27		 GREEN
PP	Number of prevention initiatives targeting the business community	20	7		 GREEN
SPI 8c	Value of cash forfeiture orders and confiscation orders per 1,000 population	£35m in total	£418 per 1,000 pop		 GREEN
PP	Number of cases where assets were restrained or seized	1000	192		 GREEN
PP	Gun Enabled Crime sanction detection rate <i>The sanction detection rate for the 2006/07 year was 20.4%.</i>	Improve on 06/07	17.1%	20.8%	 RED
PP	Number of criminal network nominals arrested that are charged with an offence <i>Data currently unavailable for this indicator</i>	80%			
PP	Victim Satisfaction as measured by Victim Satisfaction Survey for commercial robbery <i>Data currently unavailable for this indicator</i>	Baseline			

Appendix 3 Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
Strategic Priority: Capital City Policing					
PP	Satisfaction level of victims in the contact they have with Central Operations <i>Data for this indicator is currently unavailable</i>	No Target	N/A	N/A	
PP	Satisfaction level of stakeholders in the service they receive from Central Operations <i>Data for this indicator is currently unavailable</i>	No Target	N/A	N/A	
PP	Passenger perception of safety on buses <i>In Q4 2006/07, 84% of passengers reported that they felt safe while travelling on buses - performance across the whole of 2006/07 was 84%.</i>	No Target	84% (Q4 2006/07)	84%	
PP	Passenger perception of safety and security at bus shelters <i>In Q4 2006/07, 80% of passengers reported that they felt safe while at bus stops/shelters. Performance is consistent at 79/80% in 2006/07.</i>	No Target	80% (Q4 2006/07)	80%	
PP	Provide emergency response to personal attack and perimeter alarm activations on the Parliamentary Estate within 3 minutes	80%	92%	89%	 GREEN
PP	Provide emergency mobile response to Embassy warning system activations to diplomatic, government and vulnerable communities within 6 minutes	90%	98%	96%	 GREEN
PP	No intrusions into the Parliamentary Estate	0	0	0	 GREEN

Appendix 3 Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
Additional PPAF measures delivered within Business Group Priorities					
SPI 12a	Delivery of cashable and non-cashable efficiency targets (% of net revenue expenditure) <i>2007/08 data is currently unavailable for this indicator - this is to January 2007</i>	3% (for year)	2.7%		
			1.8%		
SPI 13a	Percentage of available hours lost due to sickness for police officers <i>April to March 2007</i>	No Target	3.2%		
SPI 13b	Percentage of available hours lost due to sickness for police staff <i>April to March 2007</i>	No Target	4.3%		
SPI 3e	Proportion of police recruits from minority ethnic groups compared to the proportion in the economically active population <i>Data is April to Feb 2006. Recruits from BME / % BME in economically active population</i>	No Target	12% / 26%	12% / 26%	
SPI 3g	Percentage of female police officers compared to the overall force strength <i>April 2007</i>	No Target	20.8%	N/A	