

**Appendix 3 - Performance Assessment**

On target



Marginally below target



Well below target



Blue background of green traffic light indicates the MPS has achieved 10% or better than target

Performance Yr To Date (PYTD) = April-October 2007 unless otherwise stated in ( )s next to the indicator. Rolling 12 months = 12 months ending at the same time as the PYTD period.

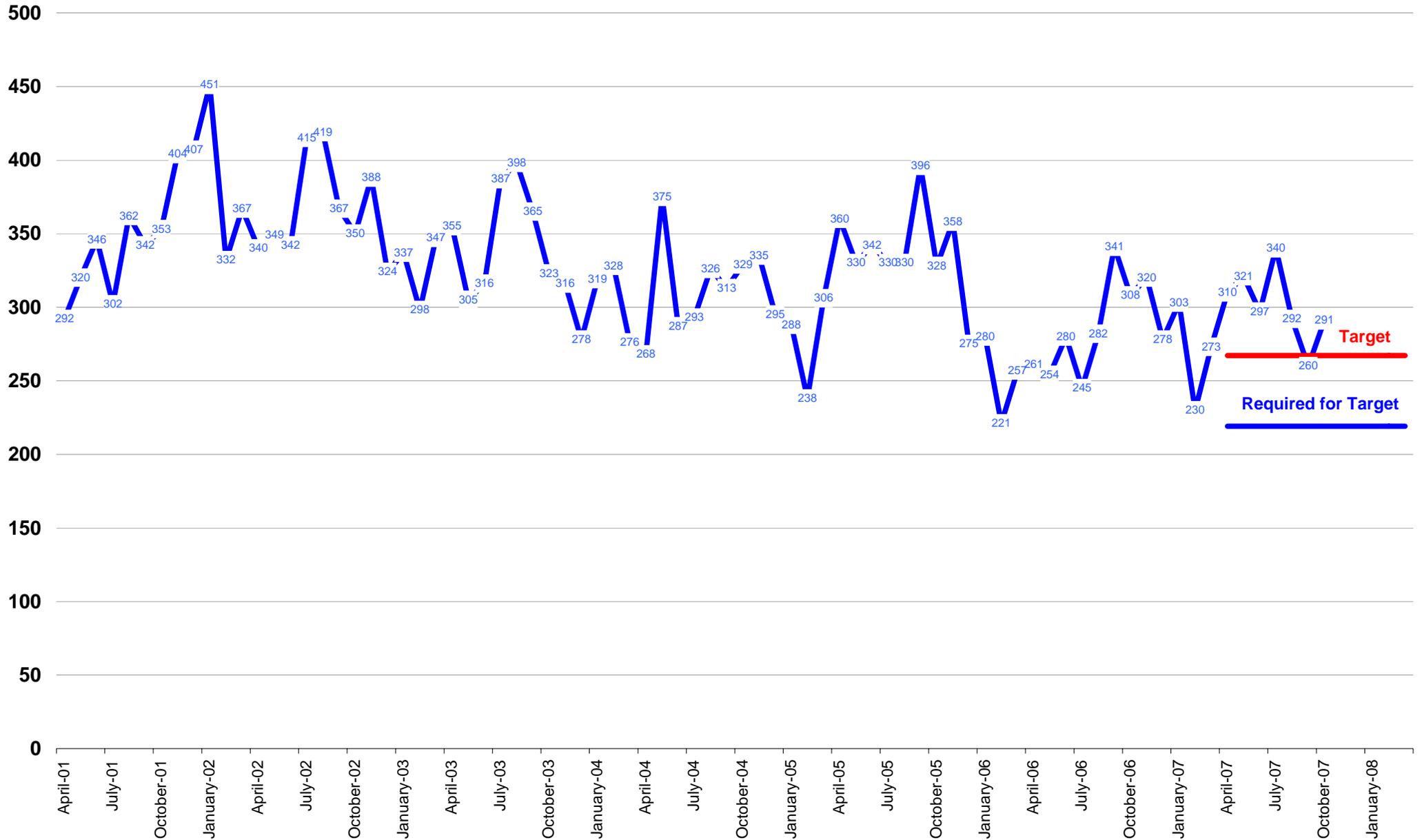
Population based data reflects 2004 Mid-Year Estimates.

Further information regarding iQuanta and MSFs is contained on the summary page, left hand column.

Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
<b>Strategic Priority: Citizen Focus / Counter-Terrorism, Security and Protection</b>					
PP	Emergency calls answered within 10 seconds <i>So far this year, 1,530,372 emergency calls have been made to the Central Communications Command telephone centre. Performance in October was 86%.</i>	90%	81%	N/A	 AMBER
PP	Non-emergency calls answered within 30 seconds <i>92% of non emergency calls to Telephone Operating Centres (TOCs) were answered in target time. 75% of calls to CCC were answered in target time (though CCC performance is strongly improving - was at 88% in October).</i>	90%	86%	N/A	 AMBER
PP	Suspected or actual terrorist incidents to achieve a rating of "appropriate" for scene management	90%	100%	N/A	 GREEN
PP	Explosives officers to attend improvised explosive device and other suspect device calls within set time	95%	100%	99%	 GREEN
PP	Every Safer Neighbourhoods team to receive Counter-Terrorism (CT) briefing by CT intelligence officers within 2 months of appointment	80%	90%	71%	 GREEN
PP	To increase dedicated coverage of Counter-Terrorism Intelligence Officers (% of London Boroughs)	85%	91%	N/A	 GREEN
PP	Calls to the Anti-Terrorist Hotline answered within set time	85%	98%	98%	 GREEN
PP	No intrusions into the Royal residence (red or purple zones)	0	0	0	 GREEN

## Gun Enabled Crime: April 2001 to Present

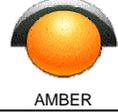
MPS needs 219 or fewer gun enabled crimes in each of the remaining 5 months in order to meet the MPA target of a 5% reduction.



Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
<b>Strategic Priority: Making Neighbourhoods Safe</b>					
PSA1	Reduction in 10 BCS Comparator Crimes <i>All 10 of the components are falling compared with last year.</i>	-5.5%	-8.7%	-7.9%	 GREEN
SPI 1a	Using the Crime Victims Survey (CVS), Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to ease of contact  <i>The MPS is ranked 5th in its MSF group (all ranks for CVS are for 2006/07)</i>	No Target	89%	87%	
SPI 1b	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to actions taken by police  <i>The MPS is ranked 4th for this indicator</i>	No Target	73%	73%	
SPI 1c	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to being kept informed  <i>The MPS is ranked 5th for this indicator</i>	No Target	59%	58%	
SPI 1d	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to treatment  <i>The MPS is ranked 3rd for this indicator</i>	No Target	91%	92%	
SPI 1e	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to overall service provided  <i>The MPS is ranked 4th for this indicator</i>	82.5%	77%	78%	 RED
SPI 2a	Using the British Crime Survey, confidence in local policing: Question - "how good a job are the local police in this area doing?"  <i>The MPS is 1st in its MSF group - data is for year to June 2007. This is now on target</i>	55.2%	56.4%	56.4%	 GREEN
SPI 3a	Using the CVS, satisfaction of victims of racist incidents with respect to the overall service provided  <i>The MPS is ranked 4th for this indicator</i>	No Target	69%	66%	
SPI 3b	Comparison of satisfaction for white users and minority ethnic groups with respect to the overall service provided  White B&ME  <i>The MPS has the smallest gap between white and BME victims of all its MSF group</i>	No Target	78% 72%	78% 72%	

Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
<b>Strategic Priority: Making Neighbourhoods Safe</b>					
SPI 3c	Percentage of PACE searches which lead to arrest by ethnicity of person searched  White B&ME	No Target		11.2% 12.6%	
			11.4%		
			12.8%		
SPI 3d	Comparison of sanction detection rates for violence against the person offences by ethnicity of victim  White victims B&ME victims  <i>The SD rates reached recent highs for both white (34.5%) and BME victims (27.9%) in October</i>	No Target	31%	31%	
			25%	24%	
SPI 4a	Using the British Crime Survey (BCS), the risk of personal crime <i>The MPS is ranked 4th in its MSF group (previously 5th). This is 1.5 percentage points lower than last year.</i>	No Target	7.7%	7.7%	
SPI 4b	Using the British Crime Survey, the risk of household crime <i>The MPS is ranked 3rd in its MSF group. This is 0.4 percentage points lower than last year.</i>	No Target	19.5%	19.5%	
SPI 5b	Violent crime per 1,000 population (shared with criminal networks)	5% reduction in BCS violence	-10% 16.4	-16% 16.1	 GREEN
SPI 5e	Life threatening and gun crime per 1,000 population  <i>The MPS is 2nd in its MSF group</i>	No Target	-5.0%	-4.6%	
			0.74	0.72	
SPI 5f	BCS Acquisitive crime per 1,000 population  <i>Acquisitive crime includes domestic burglary, personal robbery and vehicle crime. The MPS is 5th in its MSF group.</i>	No Target	36.5	37.5	
SPI 6b	Percentage of offences brought to justice	Achieved through 7a below	25%	25%	
SPI 7a	Percentage of notifiable offences resulting in a sanction detection  <i>The MPS is ranked 5th in the MSF, with the next best force at 24.72%.</i>	24%	24.4%	23.7%	 GREEN

Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
<b>Strategic Priority: Making Neighbourhoods Safe</b>					
SPI 8a	Percentage of domestic violence incidents where an arrest was made related to the incident (MPA measure) <i>In July it became apparent that there was inconsistency in the way non-crime DV incidents, which are extremely unlikely to have an arrest, were being recorded so that many of those incidents were not picked up in the calculation of the arrest rate resulting in inaccurate data. The target of a 50% arrest rate for DV incidents now appears to be unrealistic. Therefore we are showing both performance against the 50% target and against the TP target of 60% of DV offences.</i>	50%	45.2%	46.1%	 AMBER
Critical 12 measure	Percentage of domestic violence offences where an arrest was made related to the offence (MPS measure)	60%	60.7%	N/A	 GREEN
SPI 10a	Using the British Crime Survey, the fear of crime (Burglary) <i>The MPS is ranked 3rd in its MSF group (previously 4th). At the same time last year, this was 16.9%. (Year to June 2007)</i>	No Target	17.6%	17.6%	
SPI 10a	Using the British Crime Survey, the fear of crime (Vehicle Crime) <i>The MPS is ranked 3rd in its MSF group. At this time last year, this was 17.2%.</i>	No Target	17.4%	17.4%	
SPI 10a	Using the British Crime Survey, the fear of crime (Violent Crime) <i>The MPS is ranked 5th in its MSF group. At this time last year, this was 26.8%.</i>	No Target	26.5%	26.5%	
SPI 10b	Using the British Crime Survey, perceptions of anti-social behaviour <i>The MPS is ranked 4th in its MSF group (previously 5th). At this time last year, this was 23.9%.</i>	No Target	24.1%	24.1%	
SPI 10c	Using the British Crime Survey, perceptions of local drug use/dealing <i>The MPS is ranked 3rd in its MSF group (previously 4th). At this time last year, this was 31.4%.</i>	No Target	32.5%	32.5%	
SPI 11a	Percentage of police officer time spent on frontline duties <i>MPS proxy measure</i>	No Target	64%		
PP	Number of outstanding fail to appear warrants	6500	6221		 GREEN

Appendix 3 Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
<b>Strategic Priority: Criminal Networks</b>					
SPI 5b	Gun enabled crime per 1,000 population <i>The number of gun enabled crimes last year (2006/07) was the lowest in the last five years. This year is the second lowest, although in comparison gun crime is higher than 2006/07. Of the 7.1% rise, 5.9 %pts are attributable to CS gas and pepper spray.</i>	-5%  (0.432 crimes per 1,000 population)	+7.1%  0.488	+4.6%  0.474	 RED
PP	Number of taskings commissioned regarding criminal networks from the Criminal Networks Prioritisation meeting	Baseline	8	N/A	
PP	Percentage of citizens (via Public Attitude Survey) who think that gun crime is a problem <i>This was 8% in 2006/07. Q1: 10% Q2: 11%</i>	No Increase on 8%	10%	N/A	 RED
PP	Number of criminal networks disrupted impacting on the business community <i>This was 4.6 per month when reported in July 2007</i>	6.25 per month (75 total)	Monthly average 5.3 (37 in total)	N/A	 AMBER
PP	Number of prevention initiatives targeting the business community	11.6 pro rata (20 in total)	7	N/A	 RED
SPI 8c	Value of cash forfeiture orders and confiscation orders  <i>Was £1.3 m per month when reported in July 2007</i>	£1.93m per month (£35m in one year)	Monthly average £2.1m (£14.7m in total)	N/A	 GREEN
PP	Number of cases where assets were restrained or seized  <i>In July 2007, there were 86 cases per month where assets were restrained or seized per month</i>	83 cases per month	Monthly average 117 cases (821 in total)	N/A	 GREEN
PP	Gun Enabled Crime sanction detection rate  <i>The gun enabled crime SD rate reached 26% in August 2007.</i>	Improve on 06/07 (20.4%)	19.2%	21.5%	 AMBER
PP	Number of criminal network nominals arrested that are charged with an offence  <i>Data currently unavailable for this indicator</i>	80%	N/A	N/A	
PP	Victim Satisfaction as measured by Victim Satisfaction Survey for commercial robbery  <i>Data currently unavailable for this indicator</i>	Baseline	N/A	N/A	

Appendix 3 Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
<b>Strategic Priority: Capital City Policing</b>					
PP	Satisfaction level of victims in the contact they have with Central Operations <i>This item is under development and will not be available for 2007/08</i>	No Target	N/A	N/A	
PP	Satisfaction level of stakeholders in the service they receive from Central Operations <i>This item is under development and will not be available for 2007/08</i>	No Target	N/A	N/A	
PP	Passenger perception of safety on buses <i>Performance in 2006/07 was 84%.</i>	No Target	82%	81%	
PP	Passenger perception of safety and security at bus shelters <i>Performance was consistent at 79/80% in 2006/07.</i>	No Target	80%	79%	
PP	Provide emergency response to personal attack and perimeter alarm activations on the Parliamentary Estate within 3 minutes	80%	76% personal attack 91% perimeter		 AMBER
PP	Provide emergency mobile response to Embassy warning system activations to diplomatic, government and vulnerable communities within 6 minutes	90%	95%	95%	 GREEN
PP	No intrusions into the Parliamentary Estate	0	0	0	 GREEN
SPI 9a (I) SPI 9a (ii)	Number of people killed in under 30 days or seriously injured in road traffic collisions per 100 million vehicle km travelled  <i>There is a delay in producing KSI figures for the 2007/08 year to date. The PYTD represents April 2007 only. The 12 month rolling figure is the 12 months to April 2007.</i>	Reduce KSIs by 3% (see Apx 2)	305 0.9	319 1.0	

Appendix 3 Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
<b>Additional PPAF measures delivered within Business Group Priorities</b>					
SPI 12a	Delivery of cashable and non-cashable efficiency targets (% of net revenue expenditure) <i>All figures are the year as whole, PYTD reflects projections as at end of Q2.</i>	£76.1m	£121.7m (projected)	3.7%	 GREEN
			N/A	0.7%	
SPI 13a	Average number of working days lost per month due to sickness for police officers <i>April to September 2007. At the same time last year, this was 0.59 days per month.</i>	No Target	0.57	0.61	
SPI 13b	Average number of working days lost per month due to sickness for police staff <i>April to September 2007. At the same time last year, this was 0.81 days per month.</i>	No Target	0.82	0.86	
SPI 3e	Proportion of police recruits from minority ethnic groups compared to the proportion in the economically active population <i>April to September 2007. At the same time last year, this was 11.7%.</i>	No Target	14% / 26%	13% / 26%	
SPI 3g	Percentage of female police officers compared to the overall force strength <i>September 2007</i>	No Target	20.8%	N/A	