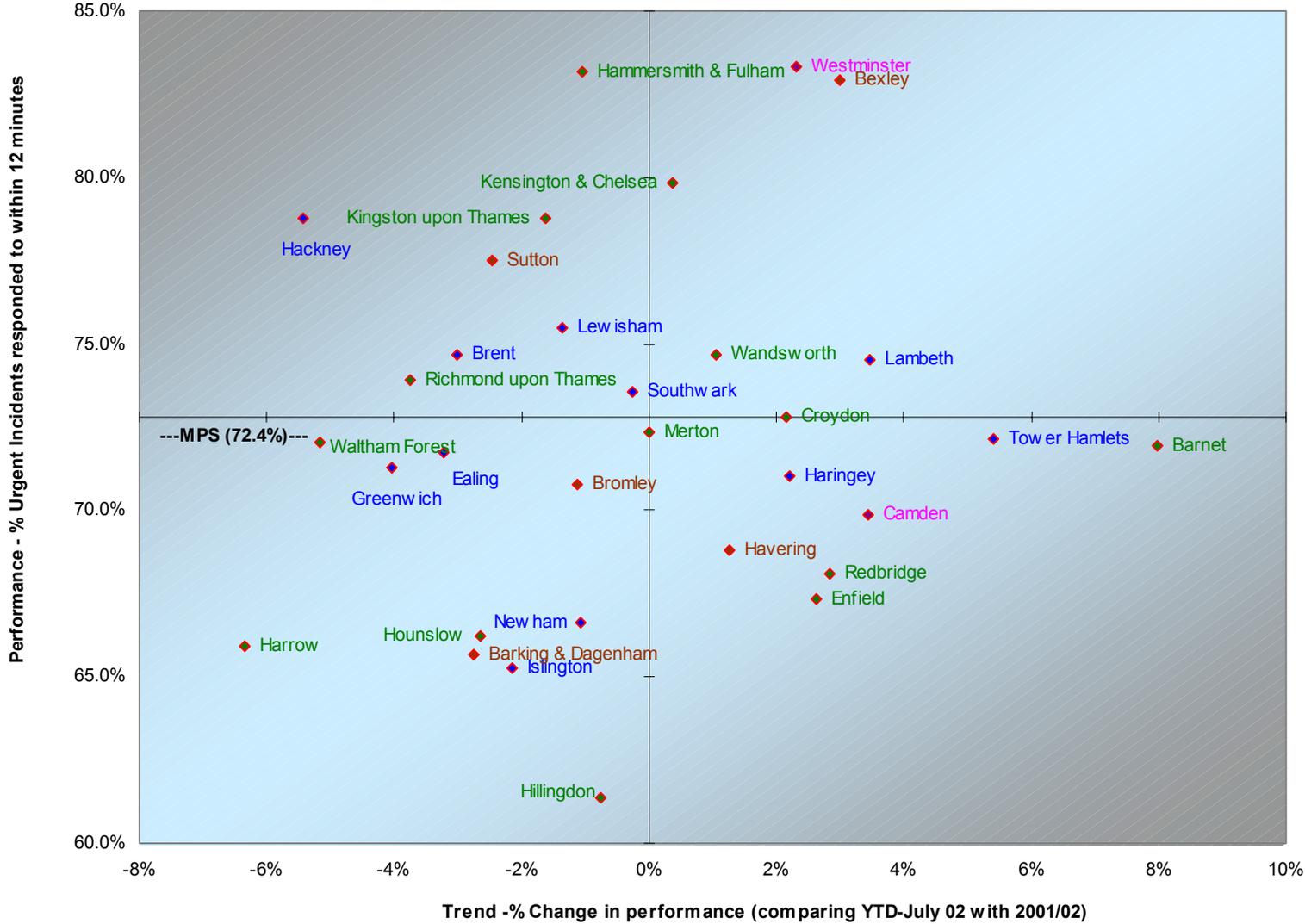


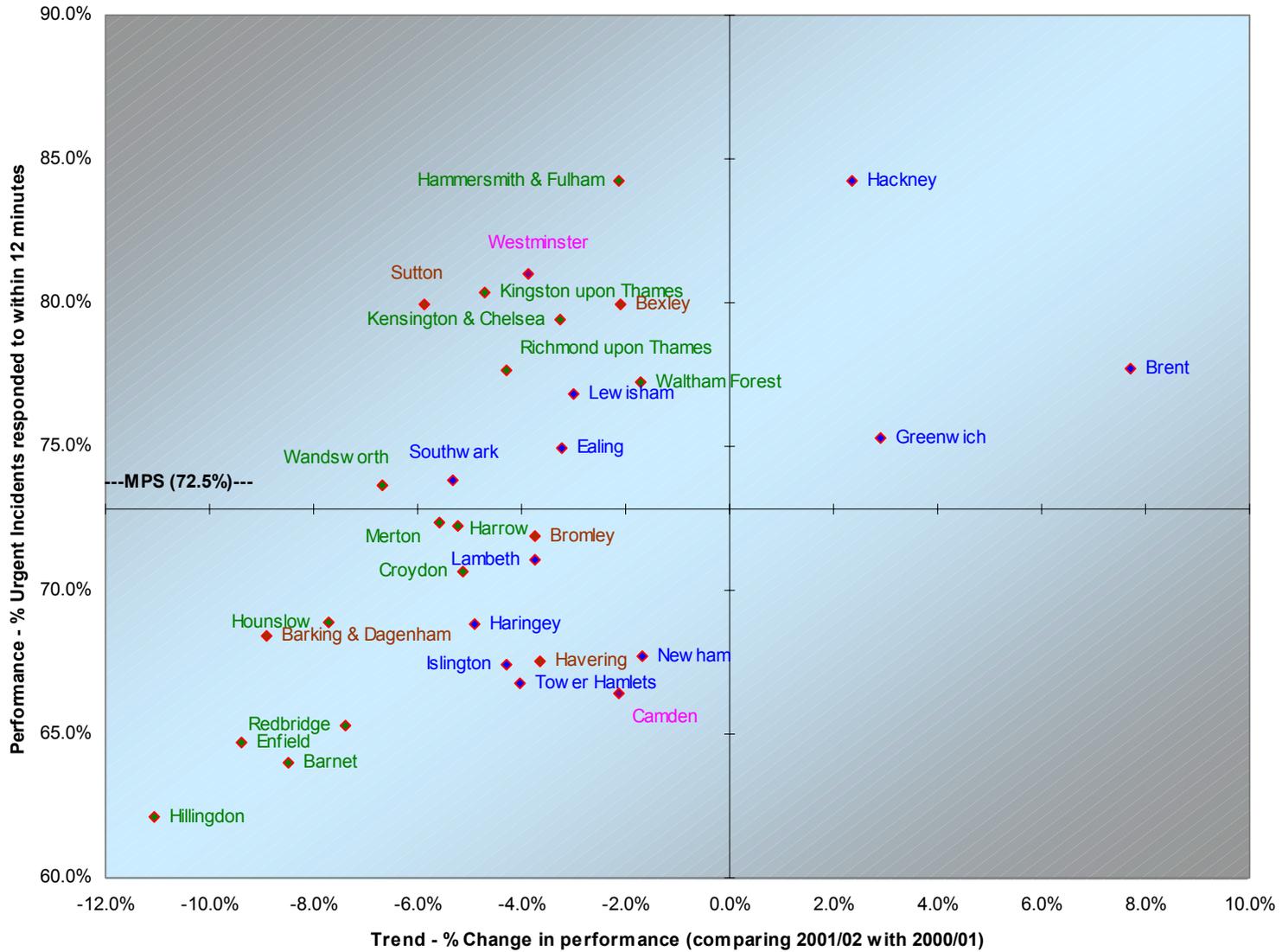
Appendix A

Response to Urgent Incidents - April-July 2002



Appendix A (cont)

Response to Urgent Incidents - 2001/02



Appendix A (cont)
Explanation of the Boston Box

KEY

2.	Above-average performance but in decline	Above-average performance and improving	1.
4.	Below-average performance and in decline	Below-average performance but improving	3.

The vertical axis shows **performance** during the year (in this case % immediate incidents responded to within 12 minutes). Overall MPS performance is used to position the horizontal axis and those boroughs performing better than the MPS average are shown in either section 1. or 2. (ie above the horizontal axis).

The horizontal axis (**trend**) shows how current performance compares with performance in the year before (the variation in % increase/reduction in immediate incidents responded to within 12 minutes) Those boroughs whose performance has improved in the last year are shown in either section 1. or 3. (ie to the right of the vertical axis.)

In this example, two boston boxes relating to different timescales have been provided:

- year to date (April to July 2002)
- last planning year (2001/02)

Family groupings

Boroughs have been grouped by crime and disorder reduction partnership (CDRP) families in order to show how performance compares between similar boroughs. The families, and key to the colour used to represent each family on the Boston box, is as follows:

CDRP Family:			
1 (pink)	2 (blue)	3 (green)	6 and 8 (brown)
Camden Westminster	Brent Ealing Greenwich Hackney Haringey Islington Lambeth Lewisham Newham Southwark Tower Hamlets	Barnet Croydon Enfield Hammersmith and Fulham Harrow Hillingdon Hounslow Kensington and Chelsea Kingston upon Thames Merton Redbridge Richmond upon Thames Waltham Forest Wandsworth	Barking and Dagenham (6) Bexley (8) Bromley (8) Havering (8) Sutton (8)