



**METROPOLITAN
POLICE**

Working for a safer London

Specialist Crime and Specialist Operations MPA High Level Indicators

Performance report for the period April to December 2002

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MPA High Level Indicators Specialist Crime and Specialist Operations Summary

	Indicator	Target	YTD Total
1	Homicide		
	The number of murders detected	90% detection rate	79%
2	Cross Border & Organised Crime		
	The number of gun related incidents detected	10% increase on 2001/02	35%
3	Child Protection		
	The number of cases detected	29% clear-up rate	41%
4	Specialist & Economic Crime		
	The number of Specialist cases detected	65% detection rate	82%
5	Intelligence		
	Trafficking of Class A drugs, Humans & Firearms (number of operations)	NA	NA
6	Forensic Services		
	The percentage of burglary scenes attended	75% of the time	75%
	The percentage of homicide scenes attended by Crime Scene Managers within 1 hour of request time	95% of the time	87%
	The percentage of arrestee fingerprints for young offenders within 24 hours	90% of the time	82%
7	Counter Terrorism		
	Number of terrorist attacks in London	0	0
	Percentage of calls to terrorism hotline answered within target	85%	92%
	Percentage of calls regarding Improvised Explosive Device responded to within target	95%	100%
	Percentage of calls regarding Conventional Munitions Disposal answered within target	95%	97%
8	Royalty and Diplomatic Protection Group		
	Percentage of mobile response to diplomatic/ government buildings and residences within 6 mins	90%	79%
	Provision of armed security to Palace of Westminster / ceremonial & state events / residences of visiting Heads of State	100%	100%
	Response to personal attack and intruder alarms within 3 minutes - where innocent cause cannot immediately be established	90%	68%
	Percentage of offensive weapons seized at Strangers Gallery	10%	1%
	Number of unlawful intrusions to protected secure residence of principle	0	0

9	Policy Support		
	Percentage of time spent on directed patrol	42%	60%
	Satisfaction rate for SO19 firearms training	80%	86%
	Number of terrorist attacks on Heathrow	0	0
10	Special Branch		
	Percentage of all national security vetting requests entered within 7 working days	90%	100%
	Percentage of urgent and high priority actions responded to within target time	90%	100%
	Percentage of Priority Operations of Total Operations	70%	82%
11	National Identification Service		
	Percentage of criminal record enquiries for MPS within 10 days	90%	39%
	Percentage of vetting enquiries to be completed within 5 working days	80%	72%
	Percentage of requested searches of Method Index within 2 days	80%	74%

Specialist Crime MPA - High Level Indicators



1 Homicide					
To provide measures on the number of murders:		Target: 90% detection rate			Data Source: CRIS confirmed
	April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total
Reported	38	54	47		139
Detected	32	41	37		110
Percentage %	84%	76%	79%		79%

2 Cross Border & Organised Crime					
To provide measures on gun related incidents:		Target 10% increase			Data Source: CRIS Local Crime data Collection System
	April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total
Reported	288	264	241		793
Detected	93	103	73		271
Percentage %	33%	39%	32%		35%

3 Child Protection					
The number of cases:		Target: 29% clear-up rate			Data Source: CRIS
	April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total
Reported	2143	1862	1912		5917
Detected	815	829	774		2418
Percentage %	38%	45%	41%		41%

4 Specialist and Economic Crime					
The Number of Specialist cases:		Target: 65% detection rate			Data Source: CRIS
	April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total
Reported	126	104	288		518
Detected	106	63	130		299
Percentage %	82%	90%	75%		82%

5 Intelligence					
The number of operations:		Target: Awaits			Data Source: Awaits
	April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total
Trafficking Class A Drugs, Humans & Firearms	N/A	N/A	N/A		N/A

6 Forensic Services					
		Targets: 75%, 95% and 90%			Data Source: CRIS (via METSTATS) and locally held database
To provide measures that demonstrate:					
	April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total
% burglary scenes (target 75%)	71%	75%	79%		75%
% homicide scenes attended by Crime Scene Managers within 1 hour of request time	74%	88%	97%		87%
% search of arrestee fingerprints for young offenders within 24 hours (target 90%)	77%	88%	79%		82%

Specialist Operations MPA - High Level Indicators

7 Counter Terrorism

Securing the Capital against Terrorism		Target: 0 terrorist attacks				Data Source:
	April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total	
● Number of terrorist attacks in London	0	0	0		0	
Prevention & Disruption of Terrorist Activity		Target: 85% of Hotline calls to be answered within set time				Data Source:
● No. of Hotline Calls	606	639	751		1996	
● Answered within set time	576	586	672		1834	
● Percentage %	95%	92%	89%		92%	
Prevention & Disruption of Terrorist Activity		Target: 95% Explosives officer to attend Improvised Explosive Device calls within set time				Data Source:
● No of IED calls	115	79	141		335	
● Responded to within set time	115	79	141		335	
● Percentage %	100%	100%	100%		100%	
Prevention & Disruption of Terrorist Activity		Target: 95% Explosives officer to attend Conventional Munition Disposal calls within set time				Data Source:
● No. of CMD calls	40	68	25		133	
● Responded to within set time	40	65	24		129	
● Percentage %	100%	96%	96%		97%	

8 Royalty and Diplomatic Protection Group

		Target: 0 unlawful intrusions to protected secure residence of principle				Data Source: Awaits
	April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total	
SO14 ● No. of unlawful intrusions	0	0	0		0	
Actively seeking to prevent the loss of life		Target: 90% of Emergency Requests for mobile response to diplomatic and Government buildings within 6 minutes				Data Source: Awaits
SO16 ● Emergency Requests for Mobile Response	154	227	210		591	
● Response within 6 minutes	115	193	158		466	
● Percentage %	75%	85%	75%		79%	
		Target: 100% Provision of armed security to Palace of Westminster / Ceremonial & State events / residences of visiting Heads of State				Data Source:
SO16 ● Requests received	61	51	55		167	
● Provision of armed security	61	51	55		167	
● Percentage %	100%	100%	100%		100%	

Prevention & Disruption of Terrorist Activity		Target: 90% response to Personal Attack and Intruder Alarms within 3 minutes - where innocent cause cannot immediately be established				Data Source:
SO17		April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total
●	Number of alarms	54	20	26		100
●	Responded to within 3 minutes	48	6	14		68
●	Percentage %	89%	30%	54%		68%
Reducing the fear of crime		Target: Monthly seizures at Stranger's Galleries not to exceed 10% of total seized on the Estate				Data Source:
SO17		April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total
●	Total weapons seized	66	107	90		263
●	Seized at Strangers Galleries	0	2	1		3
●	Percentage %	0%	2%	1%		1%

9 Policy Support						
Increasing Public Satisfaction with Visible Police Presence		Target: 42% of time to be spent on Directed Patrol				Data Source: Awaits
SO19		April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total
●	Percentage time on Directed Patrol %	60%	60%	61%		60%
Securing the Capital against Terrorism		Target: 80% Satisfaction rate for SO19 Firearms Training				Data Source: Awaits
SO19		April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total
●	Good/Yes/Satisfactory	1105	1370	1851		4326
●	Poor/No	5	16	43		64
●	Not Applicable/Omitted	190	173	306		669
●	Percentage %	85%	88%	84%		86%
Securing the Capital against Terrorism		Target: 0 terrorist attacks				Data Source: Awaits
Heathrow		April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total
●	No. of terrorist attacks on Heathrow	0	0	0		0

10 Special Branch						
Prevention & Disruption of Terrorist Activity		Target: 90% of CTC, SC & DV clearances entered within 7 working days				Data Source:
		April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total ¹
●	Request received	1562	5083	1821		1821
●	Commenced within 7 days	N/K	2643	1821		1821
●	Percentage %	N/K	N/K	100%		100%
Responding to Suspected & Actual Terrorist Incidents		Target: 90% of urgent & high priority actions responded to within target time				Data Source:
		April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total
●	No. of Urgent & High Priority Actions	13	0	0		13
●	Responded to within set time	13	0	0		13
●	Percentage %	100%	N/A	N/A		100%

¹Based on figures since PI changed in August 2002

Prevention & Disruption of Terrorist Activity		Target: 70% of Special Branch Operations to be against Priority Targets				Data Source:
● Total No. of Operations	April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total	
	74	186	228		488	
● No. Priority Operations	58	154	186		398	
● Percentage %	78%	83%	82%		82%	

11	National Identification Service SO4					
Character Enquiries Centre Improving Child Protection Procedures		Target: 90% of request for background checks from the Criminal Records Office to be completed within 10 working days				Data Source: Awaits
● Applications received	April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total	
	10380	34700	66975		112055	
● Completed within 10 working days	10261	17750	15805		43816	
● Percentage %	99%	51%	24%		39%	
Vetting Enquiries Prevention & Disruption of Terrorist Activity		Target: 80% of National Security Vetting Enquiries to be completed within 5 working days				Data Source: Awaits
● Applications received	April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total	
	66561	48916	50389		165866	
● Completed within 5 working days	36414	41027	41795		119236	
● Percentage %	55%	84%	83%		72%	
Method Index Office Reducing the Fear of Crime		Target: 80% of search request from UK forces to be commenced within 2 working days				Data Source: Awaits
● Requests received	April/June	July/Sept	Oct/Dec	Jan/Mar	YTD Total	
	2188	2067	1777		6032	
● Commenced within 2 working days	1472	1549	1468		4489	
● Percentage %	67%	75%	83%		74%	

MPA High Level Indicators Specialist Crime Commentary



1. Homicide

Target: **90%**

YTD: **79%**

Comments:

Although below target, the YTD performance is an improvement on the previous year. At 3rd January 2002 murders stood at 143 - detected 95 - clear up rate of 66.43%

This improved performance has continued into February 2002 compared with February 2001:

6th February 2003 (8th February 2002) Murders: 162(177) Detections: 132 (120) Clear up Rate: 81%(68%)

MPA/Management Board have agreed a growth in the Homicide Commands Budgeted Workforce Target (BWT), in order to increase the size of investigation teams, that will allow for more flexibility and management intervention regarding the deployment of Homicide Investigation resources. However there are restrictions on the Serious Crime Group recruiting within the MPS, these will be lifted in April 2003

2. Cross Border & Organised Crime

Target: **10%
increase**

YTD: **35%**

Comments:

Year to date April 2001 – December 2001 (22.01%)

Year to date April 2002 – December 2002 (35%)

Comparisons of the data show that our year to date total percentage is currently 13% above the year to date total for the matching period of the previous year. Achievement of this figure is attributed to:

- Improvements to the Intelligence flow of information within the Command by improved processes and the increase in staff.
- The creation of a Crime Management Unit within the Command.
- The creation of a Shooting Investigation Team within the Command.
- An increase to the Budgeted Workforce Target (BWT) for the Shooting Investigation Team.
- The allocation of resources to increase the operational capability of the units.
- Improvements to the IT infrastructure within the Command.
- The creation of a one document system to collate the required information

3. Child Protection

Target: **29%**

YTD: **41%**

Comments:

For the year 2002/03, the target for Child Protection is to achieve a notifiable clear-up rate of 29%. The OCU is currently performing above this target at 41%.

The data is supplied by the Performance Information Bureau (PIB) from the Crime Reporting Information System (CRIS). This data is due to be revised by PIB which will affect future crime and clear up statistics. This is due to the number of victims not being properly recorded. This was identified shortly after the establishment of the OCU's Crime Management Unit.

4. Specialist & Economic Crime

Target: **65%**

YTD: **82%**

Comments:

The target for this year is to detect 65% of reported specialist crime. This target is currently being exceeded by 17% with a YTD total of 82% This is attributable to two initiatives. Firstly, improvements to the case management process by increased supervision by line managers and a monthly performance meeting where Unit heads are held accountable for their span of responsibility.

This will continue to be a local plan objective for the next financial year, with the target detection rate being raised to 70%.

5. Intelligence

Target: **Awaits**

YTD:

Comments:

There is some debate around the targets and measures to be applied to the objective relating to the trafficking of Class A drugs, firearms and humans. This is a new area of business and the processes and systems have not been developed to capture meaningful output data. The lead unit are addressing this issue for the forthcoming year.

For 2003/04 confirmation is awaited from discussions with the MPA and Corporate Planning as to the exact measure and target for this activity.

6. Forensic Services

Targets

Burglary	75%	YTD: 75%
Homicide	95%	87%
Young Off	90%	82%

Comments:

The percentage of burglary scenes attended has exceeded the set target. The recruitment of additional Crime Scene Examiners suggests a positive impact on the number scenes attended

The percentage of homicide scenes attended by Crime Scenes Managers within 1 hour of the request time is now 97%, an achievement of 2% above the 95% target. Following a six monthly review, it was decided that the 1 hour response time was an unrealistic target, this was then extended to 1½ hours. There was no baseline data available when original target was set. It was discovered that staff were facing great difficulties in reaching scenes because of the volume/congestion levels of traffic.

The percentage of search of arrestee fingerprints for young offenders within 24 hours has dropped to 79%, 11% below the set target. The reasons for this are:

- increased down time of the National Automated Fingerprint Identification Service (NAFIS) system
- the team undertake work in many crime areas and recently there has been a strong demand for checks linked to terrorist investigations
- the option to revert to a manual procedure no longer exists, there is a complete dependency on system reliability/accessibility

Specialist Crime Directorate - Overall Summary

Comments:

Three of the commands within Specialist Crime Directorate are currently exceeding their 2002/03 targets. Cross Border and Organised Crime have achieved a year to date total which is currently 13% above that of the same period of the previous year. This can be attributed in part to the flow of Intelligence information, the creation of several new units/teams within the Operational Command Unit (OCU), as well as improved resource allocation and increase in personnel.

Homicide, although currently performing below their targeted detection rate, have improved their performance compared to the same period of the previous year. An agreed increase in the Commands BWT by Management Board will allow for more flexibility in the deployment of Homicide investigation resources and an increase in the size of Investigation teams available. The restrictions on recruitment currently in place for the Command will be lifted in April of this year when an improvement in performance should become evident.

The report in its current format will remain until the end of this financial year. From April 2003 onwards it is envisaged that the contents will reflect the measures and targets featured in the MPA/MPS Policing Plan. This will enable the tracking of performance on each objective where Specialist Crime are the lead in service delivery to be clearly demonstrated and visible.

MPA High Level Indicators Specialist Operations Commentary

7. Counter Terrorisim	Targets	Attacks	0	YTD: 0
		Hotline	85%	92%
		IEDs	95%	100%
		Munitions	95%	97%

Comments:

For the planning year 2002-2003 to date SO13 have hit or exceeded all their targets, maintaining this performance despite heightened concerns regarding possible terrorist activity.

8. Royalty and Diplomatic Protection Group	Targets	Intrusions	0	YTD: 0
		Buildings	90%	79%
		Armed	100%	100%
		Alarms	90%	68%
		Weapons	<10%	1%

Comments:

Royalty Protection (SO14) have met their target of 0 unlawful intrusions to the protected secure residence of the principle, in line with the previous year. This is the result of tried and tested, but constantly reviewed, security arrangements.

The Diplomatic Protection Group (SO16) was unable to achieve their target 6 minutes for Emergency Requests for mobile responses due to congested traffic conditions within the Trafalgar Square area. For the planning year 2003/04 it is proposed that the target be amended to 85% response within 6 minutes of an emergency call. Congestion charging and proposed changes to road layout will be taken into consideration. Response time for the rest of the MPS is, generally, 75% within 12 minutes.

There is 100% provision of armed security to Palace of Westminster and Ceremonial & State events. These tend to fall in June (Trooping the Colour & Beating the retreat) and November (Festival of Remembrance, Remembrance Sunday, State opening of Parliament & AJAX) but were added to during 2002 by Queen Mothers Funeral (April) and Golden Jubilee (June). Armed security at the Residences of visiting Heads of State is supplied in response to a risk assessment by Special Branch, to whom SO16 mainly supply aid at night.

The Palace of Westminster Division (SO17) for the YTD has not achieved its target regarding responses to personal attack and intruder alarms. However, this has been mainly due to discrepancies with the recording of time of arrival on CAD - isolated location of some alarms (inspection covers in road & roof spaces) and buildings not staffed at weekends -, this has now been addressed and improvements in this area are expected. Seizure of weapons at Strangers Galleries is well within target. As the year-to-date total is 1% an even tighter target of <5% is being proposed for 2003/04.

9. Policy Support	Targets	Dir Patrol	42%	YTD: 60%
		Training	80%	86%
		Heathrow	0	0

Comments:

The amount of time spent on Directed Patrol has remained steady and well above target, this has led to a substantial increase to the proposed target for 2003-4 (61%).

The Firearms Unit (SO19) has consistently maintained a good/satisfactory rating for its training above the 80% target, despite an ever increasing work load which has led to the increase in the number of instructors from 53 to 72.

Heathrow (ID) has no recorded terrorist incidents since March 1994 and is determined to adopt the appropriate security measures to combat any perceived threat.

10. Special Branch	Targets	Vetting	90	YTD: 100%
		Actions	90%	100%
		Operations	70%	82%

Comments:
Special Branch (SO12) are performing above target for each of their High Level Performance Indicators. The Performance Indicator for Counter Terrorism Checks, Special Clearances & Developed Vetting was changed in August 2002, the result of delays at the Security Service, to better reflect the input of SO12. All the Urgent or High Priority Actions have been repended to within the specified time. However, there have been none since June 2002.
The year-to-date total for Priority Operations is based upon operations in progress on a monthly basis. If an operation overlaps from one month to another then this may cause double counting for the year-to-date figures. This should not affect the overall percentage as all the data has been treated the same way.

11. National Identification Service	Targets	Criminal	90%	YTD: 39%
		Vetting	80%	72%
		Meth Index	80%	74%

Comments:
Character Enquiries Centre (CEC) undertake pre-employment checks for the Criminal Records Bureau (CRB) on people who will have access to children and vulnerable adults. CEC currently falls considerably short of its target, with 24% of enquiries completed within 10 working days in Quarter 3. However, this is the first year for CEC/CRB and they have experienced many start up problems: with lower than expected volumes, data quality issues and software problems. In December 2002 a recovery programme was agreed with the CRB and since then Character Enquiries have exceeded the plan targets. A recruitment exercise is underway with new staff joining Character Enquiries in February/March 2003.
Vetting Enquiries undertake security checks on behalf of Government agencies. The YTD performance is currently below target at 72%. However, this is mainly the result of poor performance in Quarter 1; since then recommendations from a self review have been implemented and have resulted in sustained improvement.
Method Index Office maintains a computerised database of criminal methodology and undertakes searches for UK Police Forces. Performance is currently below target with YTD 74%. Work force levels have been increased and performance for Quarter 3 was above target at 83%.

Specialist Operations - Overall Summary

Comments:
The planning year 2002-2003 has been a busy one for Specialist Operations (SO) with issues such as: implementing the changes post 9/11, possibility of renewed conflict with Iraq and the split with Specialist Crime. Performance for the year to date has generally been good, with 13 of our High Level Performance Indicators being met or, often, exceeded - this includes 0 terrorist attacks on London. Where targets have not been met, for example with SO4 Vetting Enquiries and Method Index and SO17 Personal Attack / Intruder Alarms, the provision of this service has been analysed and a solution quickly found and implemented. Where solutions have been outside the control of the MPS, for example Mobile Responses to Diplomatic / Government buildings then re-appraisal of the performance indicator in this area has had to be undertaken, in order to make the target more realistic and achievable.
This good performance is built on a professional and flexible approach to policing in a difficult political environment utilising the co-operation with other MPS commands as well as National and International Policing and other associated organisations built up over many years of consistent good service.