

	Directions of change	Key programmes of change	Contributory Projects	Contributors					
				Territorial Policing	Specialist Crime	Specialist Operations	Deputy Commissioner's Command	Human Resources	Resources
Building the Future Organisation	DIVERSITY	Developing effective leaders	[To be developed]				L	C	
		Improving service across GLA Diversity Areas:	Gender/Race/LGBT/ Disability/Age/Belief	C	C	C	L		
		Delivering improved operational performance through effective management of Diversity	[To be developed]	C	C	C	L	C	
		Recruitment of under-represented groups in order to achieve a workforce more representative of the community we serve	[To be developed]				C	L	
		Developing a culture that supports retention and progression for all staff	[To be developed]				L	C	
	INTEGRATING OPERATIONS	Introduction of C3i	[To be developed]	C			L		C
		Introduction of Airwave	[To be developed]	C			L		C
		Modernising Operations	[To be developed]	L			C		
	STRATEGIC DEVELOPMENT	Step Change - Managing growth in staff numbers	[To be developed]	C	C	C	L	C	C
		Development of Business Planning	Introduction of ABC	C	C	C	L		C
			Introduction of budget devolution	C	C	C	L		C
			Review of the RAF	C			L		
			Implementation of NIM	C	L	C	C		
		Development of Performance	[To be developed]				L		
	Development of Change Management	[To be developed]				L			
	CITIZEN FOCUS	Provision of public reassurance	[To be developed]	L	C	C	C	C	
		Improving the services given to victims and witnesses	[To be developed]	L					
		Delivery of services electronically to the public	[To be developed]	C			L		
		Improving consultation	[To be developed]	C			L		
	MODERNISING THE ORGANISATION	Process modernisation	Modernising the Criminal Justice System	L					
			Improving the effectiveness of forensic science	C	L	C			
			Introducing policing reforms	C	C	C	C	L	C
			Reducing bureaucracy				L		
Workforce modernisation		Introducing new approaches to working practices					L		
		Civilianisation of the workforce	C				L		
		Modernising training and development					L		
Infrastructure modernisation		Developing the Crime Academy	C	L	C	C	C	C	
		Estate development						L	
COMMUNICATION	Implementation of the Information Management strategy	FoIA + further projects (to be developed)				L			
		Communicating better with Londoners and ourselves	[To be developed]				[DPA]		

Note: The 'C's (Contributor to delivering programme) and 'L's (Organisational Lead in delivering programme) in the contributions column are indicative