

# Professional Standards Best Value Review - Implementation Plan v2

# Appendix 1

For April 2002 MPA PSPM Committee

→ = Continuing Activity    ◆ = Report Due    📖 = Level 2 Inspection    ☑ = Activity Completed  
 [Grey Box] = Time unused as activity completed before schedule    [White Box] = Activity extended beyond schedule    [Dashed Box] = Consult    [White Box] = New Activity

Ref	Activity / Product	2001												2002																	
		Oct	###	Dec	Jan	Feb	Mar	Apr	###	Jun	Jul	###	Sep	Oct	###	Dec	Jan	Feb	Mar	Apr	###	Jun	Jul	###	Sep	Oct	###	Dec			
a1	Restructure BSC (from 5 Supts and 34 teams at 5 sites)	→	5 Supts to 3	☑			17 teams at 5 sites						☑	16 teams at 4 sites	☑																
a2	Undertake review of discipline office (using BV principles)																														
b1	Undertake and evaluate Norbury development site	→	Consult				Plan							PID	◆																
b2	Inspections by HMIC						MPS Inspection								BVR Inspection	◆	☑														
b3	Carry out Post Implementation Review																														
c1	Set / use corporate standards for complaints investigation	→	Develop				Consult																								
c2	Implement common process for case reviews						Develop	☑							Devolve to CIs	☑															
c3	Implement performance framework (monthly reporting)						Intrusive management								60/100 day reviews																
c4	Use decision logs for all BSC investigations														Design Trial Train	☑															
c5	Write Misconduct Investigation Manual (MIM)																														
c6	Training courses for investigating officers (IO)																														
d1	Participate in monthly 'learning lab' (with PCA, CPS)	→	Ongoing monthly meetings to reduce bureaucracy and improve performance																												
d2	Benchmark against other forces																														
e1	Complainant & officer satisfaction survey						Design																								
e2	Place BCS monthly MI on Intranet																														
e3	Carry out weekly IO workload analysis (IOWA)																														
e4	Conduct 'ethical health' audit (eg data quality)																														
e5	Develop and validate resource allocation model																														
e6	Quantify or estimate benefits (as listed at Appendix 2)																														
f1	Prepare DPS annual business plan																														
f2	Undertake 'excellence model' assessments																														
g1	Complete best value review / submit final report	→		☑																											
g2	Update reports to (every other) PSPM meeting																														
g3	BVR Implementation Project Board meetings (bi-monthly)																														