

## Appendix 2

**Statistical table for YE (location of Enfield Patrol Base)**

<b>Topic</b>		<b>2005/06</b>	<b>2009/10</b>	<b>Notes</b>	<b>Source</b>
Responsiveness	I calls	25.48 minutes for 24225 calls	17.11 minutes for 23839 calls	Refers to average response time	Darius enquiry
	S calls	360.75 minutes for 13262 calls	268.75 minutes for 11117 calls	Refers to average response time	Darius enquiry
Visibility	Police officer	70%	90%	Uniform operational visible hours data for July each year	Performance Information Bureau
	Police staff	97%	97%	Uniform operational visible hours data for July each year	Performance Information Bureau
Public satisfaction levels	Satisfaction with service provided	73%	77% (2008/09)	05/06 data refers to SPI 1e, 08/09 refers to SPI 1.1	TP Performance Unit
Sickness	Police officers	10.8	6.4	Average days lost based on July each year rolling data	TP Business Improvement
	Police Staff	8.2	8.4	Average days lost based on July each year rolling data	TP Business Improvement
Accident damage in station yards		Nil	Nil	No accident claims noted from 2005-2009	Directorate of Legal Services